

Meet Your DxF Requirements with Manifest MedEx, a designated Qualified Health Information Organization (QHIO)



Wednesday, November 15 from 12 pm - 1 pm PT



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WEBINAR HOUSEKEEPING

All lines are muted.



You may submit a question at any time through the Q&A box located at the bottom center of your screen.



This session will be recorded. It will be available to attendees via email, added to our website, and shared via social media.

ABOUT MANIFEST MEDEX

As the largest nonprofit health data network in California, Manifest MedEx (MX) is an integral part of the state's health data infrastructure, combining and delivering crucial health information for more than 38 million Californians across every county throughout the state.

38M

integrated patient records

77%

of records with both claims and clinical data

ADT notifications delivered monthly

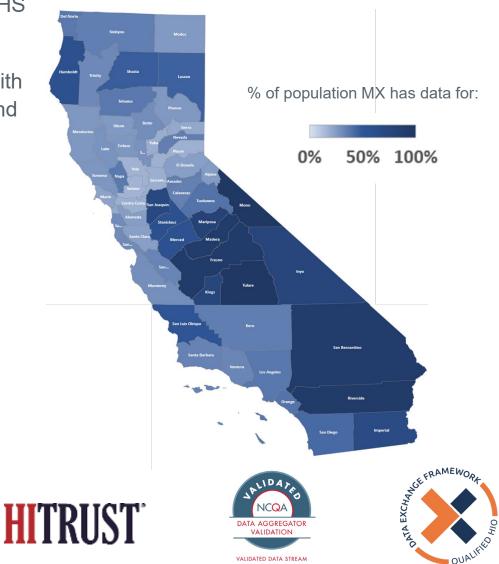
1.5M+

580%

growth in participants since 2019

ABOUT MANIFEST MEDEX (MX)

- Qualified Health Information Organization (QHIO) in the CalHHS Data Exchange Framework
- Mission: Provide every healthcare organization in California with the information they need to improve care, enhance health, and lower costs
- > Provide claims, clinical, and lab data for:
 - 14 health plans
 - 125+ hospitals
 - 1800+ providers
- HITRUST Certified
- NCQA Validated Data Streams
- Interoperability with 70+ EHRs
- Access to national networks via eHealth Exchange





AGENDA

1	Review: CalHHS Data Exchange Framework (DxF) and Requirements
2	What is a Qualified Health Information Organization (QHIO)?
3	How Manifest MedEx Helps You Meet Your DxF Requirements and Additional Benefits
4	MX Participant Stories
5	How to Meet Your DxF Requirements
6	DSA Signatory Grant Applications
7	Q&A

CalHHS Data Exchange Framework (DxF) and Requirements

CALIFORNIA'S FIRST-EVER STATEWIDE DATA EXCHANGE FRAMEWORK

Assembly Bill 133 was signed into state law in 2021, requiring the establishment of the California Health and Human Service Agency's Data Exchange Framework (DxF)

Required entities that must <u>sign</u> the Data Sharing Agreement (DSA) by January 31, 2023, and <u>share</u> health information by January 31, 2024

- General acute care hospitals
- Physician organizations and medical groups
- Skilled nursing facilities with certified EHRs
- Health care service plans and disability insurers
- Clinical laboratories
- Acute psychiatric hospitals

CalHHS has created a DxF DSA Signing Portal for organizations to digitally sign the DSA

CalHHS Data Sharing Agreement Signing Portal

Home | Help | Q | Sign in/Register

Welcome to the CalHHS Data Sharing Agreement Signing Portal!

Signing the Data Sharing Agreement is a critical next step toward full implementation of the Data Exchange Framework.

It's time to ensure every Californian, no matter where they live, can trust that their health and social services providers can securely access critical patient information to provide safe, effective, whole person care.

Data Sharing Agreement





Most healthcare organizations are required to share health information by January 31, 2024

What is a Qualified Health Information Organization (QHIO)?



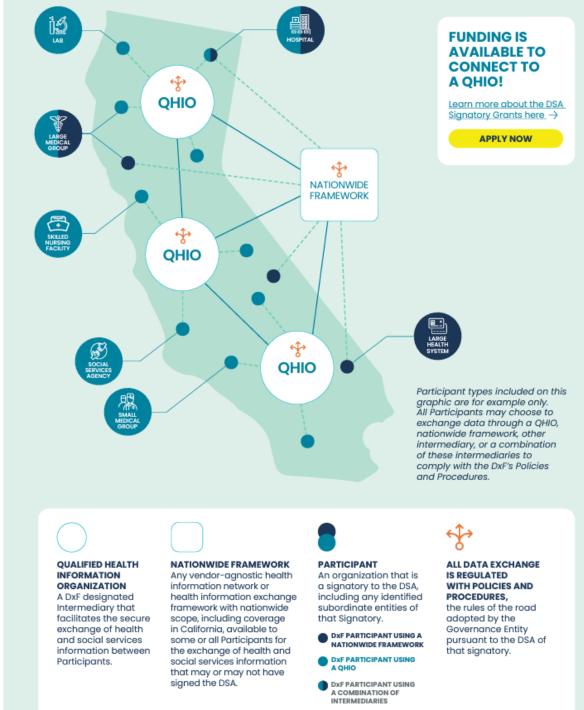
WHAT IS A QUALIFIED HEALTH INFORMATION ORGANIZATION?

A QHIO is a Data Exchange Framework (DxF) designated intermediary that meets the criteria and requirements for secure data exchange.

These intermediaries offer services and functions to support the sharing of health information, assisting health and social services entities as they initiate, receive, and reply to requests for information.

DxF Participants may choose to use a QHIO or another intermediary to meet their Data Sharing Agreement (DSA) requirements for secure data exchange.





How Manifest MedEx Helps You Meet Your DxF Requirements and Additional Benefits

MEET AB133 AND DXF REQUIREMENTS WITH MANIFEST MEDEX

Manifest MedEx can help **providers**, **hospitals**, and **other health care organizations** meet data sharing requirements under AB133 by:

- Securely exchanging DxF required clinical data,
- In nationally adopted standards,
- With other DSA signatories,
- For required and permitted uses only

Manifest MedEx can help health plans meet health data sharing requirements, including exchanging or making available:

Adjudicated claims

- Encounter information from capitated providers
- Clinical data as defined by USCDI v2, including laboratory results when maintained by the impacted payer







MX PRODUCTS AND SERVICES

To support the needs and priorities of our participants, MX delivers health data and data services through three methods — web portal, data feeds, and reports

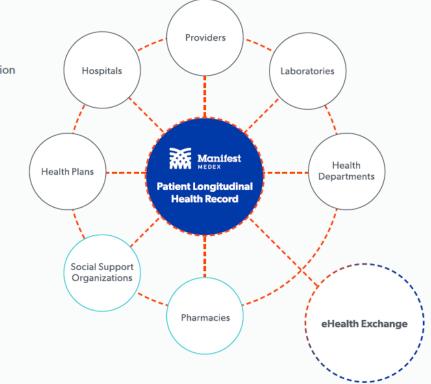
Notifications (Web Portal and Data Feeds)	Longitudinal Patient Records (Web portal and Data Feeds)	Population Health Insights (Reports)	Data Services (Data Feeds)
MX Notify (web portal)ADT Notifications	MX Access (web portal)CCDA Query	 Chronic Conditions Risk Contact Information 	 CCDA Forwarding Message Forwarding*
 CSV File Custom Notifications 	CCDA Push	 Covid-19 Vaccination Targets Health Equity and Social Drivers of Health (SDOH) Custom Reports 	 Clinical Data Extracts for HEDIS® NCQA Data Aggregator Validation Service Clinical Notes for
MX Notify	MX Access		Risk Adjustment



A CALIFORNIA NETWORK WITH NATIONAL CONNECTIVITY

Manifest MedEx meets QHIO requirements by exchanging health data with national networks and frameworks, ensuring participants can share data across a broad healthcare ecosystem.

- ---- Manifest MedEx
- ----- Data integrated through direct connection
- Data integrated through other sources
- DxF Qualified Health Information
 Organization (QHIO) Applicant
- 14 Health Plans
- 125+ Hospitals
- 1800+ Ambulatory Providers
- 36M Californians (>90% of population)
- ---- eHealth Exchange
- TEFCA Qualified Health Information Network
 (QHIN) Applicant
- 5 federal agencies
- 64 regional or state HIEs
- 75 percent of all U.S. hospitals



Access to clinical care summaries from some of California's largest health systems including:

- Kaiser Permanente
- CommonSpirit
- Sutter Health System
- UCLA Health System
- UCSF Health System
- UC Davis Health System
- UC San Diego Health
- Cedars-Sinai
- MemorialCare

We help you save time, reduce costs, and enable better whole person care.



WHY SHOULD YOU PARTNER WITH MANIFEST MEDEX AS A QHIO?

- Non-profit mission serving Californians
 - Do not charge primary care providers to join our network
 - Strict governance and policies on the use and sharing of data
- Ensure data is secure and reliable
 - HITRUST certified since 2019
 - NCQA Validated data streams since 2020
- Breadth of network and depth of data
 - Statewide capacity not confined to local geographies
 - Inclusion of claims and encounters from health plans participants
- > Proven record operating critical health data infrastructure for State
 - Process electronic lab results and case reporting for California Department of Public Health
 - Piloted CalAIM consent form and management for Department of Health Care Services



MX Participant Stories



ARIA COMMUNITY HEALTH CENTER

- FQHC with several locations in Central California: Committed to increasing access and improving the health and wellness of underserved patient populations
- Joined MX in 2022 to utilize:
 - MX Notify (ADT notifications)
 - Enhanced Care Management and Full Patient Roster:
 - Enhance post-discharge patient follow-up
 - Reduction of unnecessary ED utilization
 - MX Access (longitudinal patient health records)
 - Enhanced Care Management:
 - Aid community health workers at mobile clinic to connect and engage with underserved with patient population in rural populations



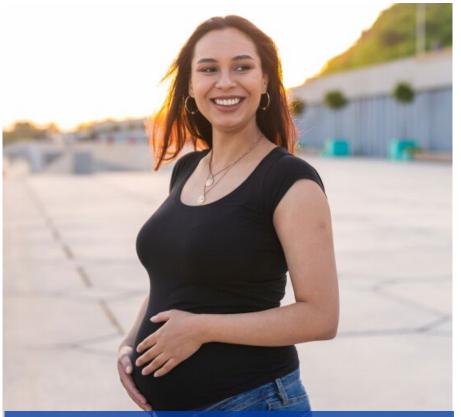
"Sometimes patients feel forgotten and react by not complying with their care plan. Real-time ADT notifications have been extremely helpful in allowing case managers to connect with patients, build trust, and effectively coordinate care. In most cases, these small alerts lead to a saved life and a higher quality of care."

--- Samuel Griffith, MHA, ECM/ CS Program Manager



SAN BERNARDINO COUNTY DEPARTMENT OF PUBLIC HEALTH

- In 2019, San Bernardino County ranked 7th in CA for Congenital Syphilis (CS), double the incidence rate of CA overall, and 4x the incidence rate in the US
- In 2021, piloted innovative approach
 - MX Notify provided real-time ADT notifications to connect with a patient panel of pregnant women diagnosed with or exposed to syphilis
 - RN Case managers viewed patients' longitudinal records in MX Access to coordinate care
- > Saved 30-60 minutes per case
- Provided documentation as required by the California Reportable Disease Information Exchange (CalREDIE)
- Closed health equity gaps by providing culturally sensitive healthcare treatment with earlier intervention



"California counties have a huge opportunity to leverage health data exchanges, like Manifest MedEx, for accurate, actionable data to support public health goals, address health inequities, and improve health outcomes."

-- Joshua Dugas, Director, San Bernardino County Department of Public Health



ALEDADE

- Largest network of IPAs in the country
- Since launching in CA in 2020, California Aledade (CAledade) has experienced 10x growth
 - CAledade in 2023
 - Practices: 181
 - Lives: 240,000
 - ACOs: 6
 - MSUM: ~\$3.25Bn
- Joined MX in 2020 and utilize MX Notify (ADT notifications)
- Manifest MedEx practices: 35 (~20% of practices and lives)
 - Lives Under Management: 57,862
 - **MSUM:** ~\$780M
 - Facility Connections: 92

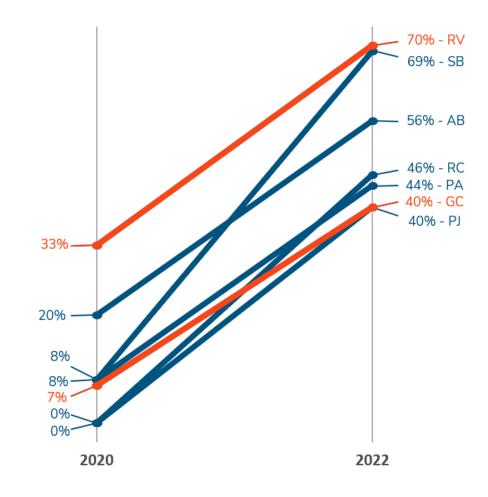


"As an organization committed to the deliverance of valuebased care, it is our job to wrap our arms around our patients and positively impact their health outcomes. To be able to wrap our arms around our patients requires information, and partnering with a health information organization to gain access to real-time data like ADTs makes all the difference."



IMPROVED TRANSITIONAL CARE MANAGEMENT

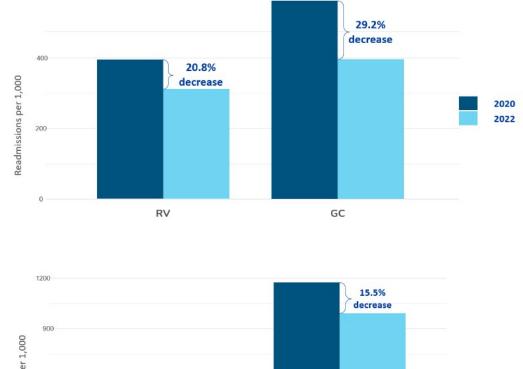
- Two deidentified practices, GC and RV, saw a 33% and 37% increase in transitional care management, respectively
- Aledade attributes these increases in care coordination to ADTs, which encompass patient health information from various health entities that partner with Manifest MedEx





REDUCTION OF ED & INPATIENT HOSPITAL READMISSIONS AND RECURRENCE

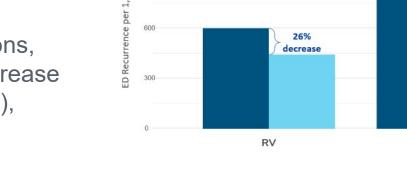
- GC and RV saw a 29.2% and 20.8% decrease in ED readmissions per 1,000 patients respectively (risk-adjusted and normalized) over 3 years
 - Raw data for RV
 - Decrease in 360 readmissions = savings of approximately \$5.5M
 - Raw data for GC
 - Decrease in 23 readmissions = savings of approximately \$345,000
- In addition to preventative ED admissions, GC and RV saw a 15.5% and 26% decrease in ED recurrence (normalized per 1000), respectively



GC

2020

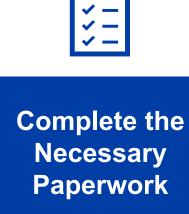
2022



How to Meet Your Requirements with Manifest MedEx



FOR EXISTING MX PROVIDER PARTICIPANTS



- Sign the DSA
- Complete this <u>form</u> to join an umbrella application for DSA signatory grants on your behalf.

Confirm Data Stream Integration with MX

Contact your MX Customer Success representative and EHR vendor to **ensure your CCDA feed is live** and that you are exchanging all the data you collect/maintain in the required data standard.



Access Longitudinal Health Records, ADT Notifications, and More!

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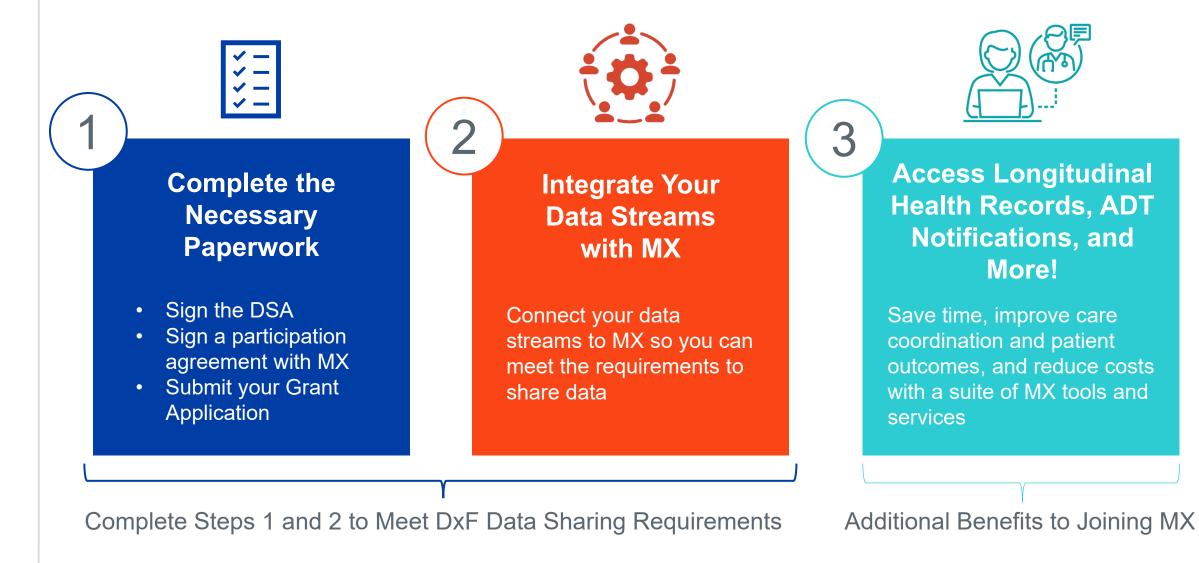
Save time, improve care coordination and patient outcomes, and reduce costs with a suite of MX tools and services

Complete Steps 1 and 2 to Meet DxF Data Sharing Requirements

Additional Benefits to Joining MX



GETTING STARTED WITH MX (NEW PARTICIPANTS)



DSA Signatory Grants Program



DSA SIGNATORY GRANTS PROGRAM: FUNDING ROUNDS Round 3 is now open!

Application Close: December 15th

Award Announcement: end of December*

To help Signatories with their applications, CDII has published the process for determining the maximum grant funding that a Signatory can request per instance of electronic record system.

Type of Signatory	Baseline Funding Maximums	•
 General Acute Care Hospitals Acute Psychiatric Hospitals Skilled Nursing Facilities 	\$50,000	•
Physician Organizations and Medical Groups	\$35,000	
Health Insurance Plans	\$25,000	
Clinical Laboratories	\$15,000	•
Other DSA Signatories	\$25,000	

- Signatories meeting certain criteria may be eligible for more funding, referred to as **enhanced funding**.
- Regardless of Signatory characteristics, the total potential maximum for an umbrella application with multiple Signatories is \$500,000.
- For a more detailed slide on funding amounts, see the DSA Signatory Grant Guidance Document.

Review the DSA Signatory Grants Application Guidance Document to learn more.



DSA SIGNATORY GRANTS PROGRAM: QHIO GRANTS

QHIO Grant Application

Umbrella Applications Encouraged

Eligible Signatories may choose **to apply on their own,** <u>or</u> as part of an "**umbrella" application with other Signatories**.

An **Applicant** is the organization that submits the Application for a DSA Signatory Grant. The Applicant can be:



An eligible Signatory applying on their own behalf.

Examples include a solo physician practice, a single county, or an individual safety net hospital.



An organization applying on behalf of one or multiple eligible Signatories.

- Examples include a corporate parent, an Independent Practice Association, others.
- All DSA Signatories included in an Application must co-sign the Application.

Review the DSA Signatory Grants Application Guidance Document to learn more.



QHIO ONBOARDING GRANT USES

Permissible Uses

> Offset QHIO costs to:

- Connect to a DSA Signatory's EHR (or other electronic record-based system)
- Develop capabilities to perform the HIE capabilities outlined in the DSA and its P&Ps

Offset Signatory configuration costs for:

- The DSA Signatory EHR (or other electronic documentation system) to enable their connection to the QHIO
- The retention of IT personnel resource for onboarding

Impermissible Uses

- > Ongoing HIE operations
- > Purchasing new EHR technology
- > Onboarding to a non-qualified HIO
- > Changing from one QHIO to another
- > Connecting to multiple QHIOs



Manifest MedEx is dedicated to assisting you along the way to ensure you have the information you need to help meet DxF requirements and complete the DSA Signatory Grants Application process.

Interested in joining us? Learn more by visiting our website or contact us info@manifestmedex.org

Current participants should contact their Customer Success representative at customersuccess@manifestmedex.org





THANK YOU!