

# **MX** Notify

User Guide



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# 1. MX Notify Homepage

To access MX Notify, click the **Notify** icon in the menu located on the left side of the screen.



	mifest «×	
ome		Welcome to the N
) DSS		
	Click on Admin to create and manage user accoun	s.
<b>P</b> Intify	Useful Resources	Release Notes
3	Attend MX Monthly Training NEW!	December 2024 Release Notes
Notify	MX Access Enhancements Reference Guide	November 2024 Release Notes
eport	MX Access User Guide	September 2024 Release Notes
<b>Ö</b> Admin	MX Notify User Guide	August 2024 Release Notes
	MX Access FAQ	May 2024 Release Notes
	MX Notify FAQ	L
	MX Policies	
		Figure 1: N

You will be directed to the MX Notify Homepage that displays your patient notifications.

User Support   Rashel Nanhed •   Logout
aton delas
Select a notification from the list to see full details.

Figure 2: MX Notify Homepage

Notifications are created based on your organization's subscriptions and panels, and the notifications are shared between designated users within your organization.



- **Subscriptions**: Notifications are event-based and generate either inpatient, emergency, outpatient, or COVID-positive notifications based on subscriptions that have been set up for your organization.
- **Panels**: Notifications are generated for a defined set of patients that have been included in the panel(s) created by or for your organization. The panels are then assigned to your user ID. Once a panel is assigned to your user ID, you will gain access to historical notifications associated with that panel from October 25, 2024.

# a. Notification List

On the left side of the screen, you will see a list of your notifications. By default, notifications are displayed by the newest Event Date, with the most recent notification at the top of the list.

Above the list of notifications, you will see **Results: X out of X**, which indicates the number of notifications that are displayed out of the total number of notifications received in your organization's panel. For example, **Results: 10 out 250** means 10 notifications are displayed out of 250 total notifications received.



Figure 3: Notification List

To select the number of notifications you'd like to see, click on the drop-down button on the left side of the screen that shows the default number "10." Once you click the button, you will have the option to select 10, 20, or 30 notifications viewed per page. To scroll through different pages to see additional notifications, click on the **Next** button or select a specific page number.



🛱 Danel	DAP Health FR
10 leason	OTHER CHRONIC PAIN
20 f Encounter	11-03-2023 - 11-03-2023
30	)
10 \$	$\leftarrow \text{Previous}  1  2  \text{Next} \rightarrow$

Figure 4: Notifications Viewed Per Page

# b. Notification Cards

The default display will list notifications from newest Event to oldest. Each notification also includes a preview with the following details:

- Encounter Type and Event Type: Emergency Admit, Inpatient Discharge, etc.
- Patient's Name, (Sex), and Date of Birth
- **Facility**: Facility where the event occurred. If the facility name is long, it will be truncated, and you will find the full facility name within the notification details.
- Event Date: The date and time the notification was received.



Figure 5: Notification Card

To view notification details, click on the notification card. The notification card will expand to display the following details:

- **Panel**: The name of the panel(s) that the notification was generated for.
- Admit Reason: The reason for the patient's admission into the identified facility.
- **Dates of Encounter**: The dates of the encounter. This can be a single date, or a date range based on the data that comes over with the encounter.





#### Figure 6: Notification Preview

# c. Notification Card Actions

On the top right side of the notification card, you will see a set of interactive icons that displays high-level information and allows you to provide updates to the notification.



Figure 7: Notification Card Actions

# i. Comment Icon

The comment icon is an indication that a comment has been added within the notification. To view the comment(s), hover over the comment icon. If the comment icon is not present, it means no comments were added by you or any MX Notify user within your organization. Comments are displayed at the panel level to allow other users within your organization that are assigned to the same panel(s) the ability to quickly view comments that are added to the notification.





# ii. Read/Unread Envelope Icon

By default, the notification card will show that the notification has been unread by displaying an envelope with a red dot.



Figure 9: Unread Envelope Icon



Once the notification is clicked on, the notification will be considered read and the icon will automatically update to display an open envelope. The read/unread icon is specific to each user within your organization's panel and is not updated for other users assigned to the same panel.



Figure 10: Read Envelope Icon

# iii. Notification Status

By default, notifications will have a status of "**Not Started**." Once a notification has updates, you can manually change its status to "**In Progress**" or "**Completed**." To update a status in the notification preview, hover over the red open circle icon and select the appropriate status.



Figure 11: Notification Status

Selecting "In Progress" will update the icon to a half-filled blue circle, and selecting "Completed" will update the icon to a completely filled green circle with a checkmark. Notification status is at the panel level, so other users within your organization that are assigned to the same panel(s) will automatically view all status updates.

## d. Notification Status Tabs

On the top of the screen above the" Results" line, there are tabs based on notification status: "All," "Not Started," "In Progress," and "Completed." By default, "All" notifications are displayed. Click a tab to see all notifications with that status. Additionally, each tab includes a total count of the number of notifications within the tab. These numbers



update upon portal refresh if a new notification comes in, or other users within the same panel change the status of notifications.



Figure 12: Notification Status Tabs

# e. Notification Card Sort

Sort notifications by read/unread, comments, newest, or oldest, by clicking on the "Sort By" icon. By default, notifications are sorted by the "Newest" Event Date, displaying notifications with the most recent event date at the top of the list. Clicking on "Oldest" will organize notifications and place the oldest event date at the top of the list.



Figure 13: Notification Card Sort

# f. Notification Refresh

When a new notification is received while actively looking at another notification, a refresh button will be displayed within the "Results" row. To see the new notification displayed, click on the refresh button.





Figure 14: Notification Refresh Button

Note: If there are filters applied when the refresh button is clicked, the filters will remain in place. This means that the new notification will only be displayed if it meets the filter criteria. If it does not meet the filter criteria, the notification will not be displayed. To see the new notification, clear the filters.

## 2. Notification Details

Upon selecting a notification card, expanded details will be displayed on the right side of the screen. All notification details come from admit, discharge, and transfer (ADT) messages. At the top of the page, you will see the patient's name, age, and gender.

Michael Scott	(55 yrs) W			
EMOGRAPHICS				
DOB:	03-15-1965	Gender Identity:	Male	
Home Phone:	(424) 578-4452	Sex Assigned at Birth:	Female	
Home Address:	800 FOLKSTONE AVE, BARSTOW, CA 94402	Sexual Orientation:	Straight or heterosexual	
PCP:	Dr. Freinkenstien	Deceased:	No	
NPI	1508758548			
OAP Health - Full F	LS Roster MRN: 1094118004			
DAP Health - Full F		Admit Reason:	Abdominal Pain	
DAP Health - Full F NCOUNTER	roster MRN: 1094118004	Admit Reason: Admitting Cilnician:	Abdominal Pain Kasturi Vellore	
DAP Health - Full F NCOUNTER Facility:	oster MRN: 1094118004 Barstow Community Hospital			
DAP Health - Full F NCOUNTER Facility: Facility MRN:	Barstow Community Hospital 4/385/3055	Admitting Clinician:	Kasturi Vellore	
DAP Health - Full F NCOUNTER Facility: Facility MRN: Encounter #:	baster MRN: 1094118004 Barstow Community Hospital 4738573855 50840215430	Admitting Clinician: Admission Type:	Kasturi Vellore - -	
DAP Health - Full F NCOUNTER Facility: Facility MRN: Encounter #: Encounter Type: Current Status: Event Date/Time:	Barstow Community Hospital 4/3867/3855 50840215430 Emergency	Admitting Clinician: Admission Type: Hospital Service: Discharge Date/Time: Discharge Disposition:	Kasturi Vellore - - Discharge with approval	
DAP Health - Full F NCOUNTER Facility: Facility MRN: Encounter #: Encounter Type: Current Status:	boster MRN: 1094118004 Barstow Community Hospital 4738573655 50640215430 Emergency Admit	Admitting Clinician: Admission Type: Hospital Service: Discharge Date/Time:	Kasturi Vellore - -	

Figure 15: Notification Details



# a. Demographics

The patient's demographics section includes:

- **DOB**: The date of birth of the patient.
- Home Phone: The patient's home phone number.
- Home Address: The patient's address.
- **PCP**: The patient's primary care provider. If there is no PCP identified within the panel, this field will automatically populate the PCP listed in the ADT message received for the specific event.
- **NPI**: The PCP's national provider identifier.
- Gender Identity: The patient's gender identity.
- Sex Assigned at Birth: The patient's sex assigned at birth.
- Sexual Orientation: The patient's sexual orientation.
- Deceased: If the patient is deceased.

#### DEMOGRAPHICS

DOB:	03-15-1965	Gender Identity:	Male
Home Phone:	(424) 578-4452	Sex Assigned at Birth:	Female
Home Address:	800 FOLKSTONE AVE, BARSTOW, CA 94402	Sexual Orientation:	Straight or heterosexual
PCP:	Dr. Freinkenstien	Deceased:	No
NPI:	1508758548		

Figure 16: Patient Demographics

# b. Organization Panels

The panel(s) associated with your user account that have received a notification for this specific patient encounter. The panel name and facility MRN are displayed together.

ORGANIZATION PANELS

• DAP Health - Full Roster MRN: 1094118004

Figure 17: Organization Panels

# c. Encounter (Admit, Discharge, Transfer [ADT] Notifications Only)

This section will display details related to the encounter that generated the notification:

- Facility: The facility where the encounter took place.
- Facility MRN: The facility medical record number for the patient.
- Encounter #: The encounter number.



- Encounter Type: The encounter type (e.g., emergency, inpatient, outpatient).
- **Current Status**: The status of the patient for this specific encounter (e.g., an admit notification will display for an emergency admit, and if the patient has been discharged, the status will display discharge).
- Event Date/Time: The date and time of the event.
- Admit Source: The source of admission (e.g., physician referral, emergency room, transfer from a hospital, etc.).
- Admit Date/Time: The date and time the patient was admitted.
- Admit Reason: A short description of the reason the patient was admitted.
- Admitting Clinician: The name of the admitting physician at the time of the event.
- Admission Type: The type of admission (e.g., accident, emergency, labor and delivery, etc.).
- Hospital Service: The type of service the hospital provided.
- Discharge Date/Time: The date and time the patient was discharged.
- **Discharge Disposition:** The disposition of the patient at time of discharge (e.g., discharged to home, transferred to another healthcare institution, etc.).
- No. of ED Visits: The number of emergency department visits occurring within the last 6 months.
- **No. of IP Visits**: The number of inpatient visits occurring within the last 6 months.

#### ENCOUNTER

Facility:	Barstow Community Hospital	Admit Reason:	Abdominal Pain
Facility MRN:	4738573655	Admitting Clinician:	Kasturi Vellore
Encounter #:	50840215430	Admission Type:	-
Encounter Type:	Emergency	Hospital Service:	-
Current Status:	Admit	Discharge Date/Time:	-
Event Date/Time:	01-16-2025 01:14 AM	Discharge Disposition:	Discharge with approval
Admit Source:	-	No. of ED Visits:	2 in the last 6 months
Admit Date/Time:	11-25-2024 01:55 PM	No. of IP Visits:	0 in the last 6 months

Figure 18: Encounter Section



# i. Diagnosis Details

This sub-section within **Encounter** includes the following information:

- **Type**: The type of diagnosis (e.g., admitting, final, working, etc.).
- **Code**: The diagnosis code.
- **Description**: A short description of the diagnosis.

DIAGNOS	IS DETAILS	S
Туре	Code	Description
Other	110	Essential (Primary) Hypertension
Other	R03.0	Elevated blood-pressure reading, without diagnosis of hypertension
Admitting	R51.9	Headache, unspecified
Other	G44.201	Tension-type headache, unspecified, intractableTension-type headache, unspecified, instracalculated
Admitting	R73.0	Abnormal glucose
Admitting	R73.0	Other specified effects of reduced temperature, sequelaOther specified effects of something
Admitting	Z72.820	Sleep deprivationSleep deprivation

Figure 19: Diagnosis Details

# d. Laboratory Result (COVID Notifications Only)

If the notification received is for a COVID result, the **Encounter** section will not be displayed. Instead, the portal will display the **Laboratory Result** section. The following details are included:

- Test: The name of the test administered by the lab.
- **Result Date:** The date and time the lab was completed.
- Performed At: The facility where the lab test was conducted.
- Source MRN: The facility MRN that sent the lab result.
- Status: The status of the lab result.
- **Test Item:** The test administered.
- Test Item Date: The date and time the test was administered.
- Result Value: The value of the lab result.
- Unit: The unit of the lab result.
- **Reference Range:** The reference range of the lab result value.
- Message Flag: A flag indicating if the result is abnormal.
- Status: The status of the test item.



#### LABORATORY RESULT

Test	Result Date		Performed At	Source MRN		Status
SARS coronavirus 2 RNA [Pres in Respiratory specimen by NA probe detection		М	NICHOLS INSTITUTE	1032000020		Final
Test Item	Test Item Date	Result Value	Unit	Reference Range	Message Flag	Status
SARS coronavirus 2 RNA [Presence] in Respiratory specimen by NAA with probe detection	10-05-2024 10:37 AM	POSITIVE	-	negative	Above Upper Panic Limits	Final



## e. Comments

Each notification provides users the option to add, edit, and delete comments. Comments are at the panel level, meaning all users within your organization associated with the panel can view all comments tied to the selected notification. Additional details include the first and last name of the user that added the comment and the date the comment was logged. Only the user that added the comment will have the ability to edit or delete their comment. If a comment is edited, the timestamp will be updated within the comment to reflect the last updated date and time.

COMMENTS	
Ginny Okada 01-07-2025 04:38 PM Ginny contacted this patient on 1/9 and he has appointment on 1/10 for follow up.	
Type comment here	Add Comment

#### Figure 21: Comments

## f. Notification Audit

Anytime a change or an action has been applied to a notification status or comment, an entry will appear in the notification audit table. Details of the audit table include:

- Date Time: The date and time of the audit.
- **Performed By**: The user who performed the action.
- Action: The type of action taken by the user. Actions include status updates and adding/editing/deleting comments.



#### NOTIFICATION AUDIT

Date - Time	Performed By	Action
01-22-2025 01:51 PM	Rashel Nashed	Status updated to Completed
01-08-2025 12:06 PM	Rashel Nashed	Status updated to In Progress
01-08-2025 12:02 PM	Rashel Nashed	Status updated to Not Started
01-07-2025 04:38 PM	Ginny Okada	Comment added
01-03-2025 04:12 PM	Nick Yarker	Status updated to In Progress
01-03-2025 04:09 PM	Nick Yarker	Status updated to Not Started
01-03-2025 04:03 PM	Nick Yarker	Status updated to In Progress



# 3. Selecting Panels and Searching Notifications

Notifications can be displayed based on panel(s) selected and searches entered.

## a. Selecting a panel

By default, all notifications for every panel associated with your account are displayed in the panel list. To see notifications for one or more specific panels, click the "**Please** select a panel" dropdown and select the panels.





Note: Although all notifications for each panel are displayed by default, the portal will not display duplicate notifications. For example, if patient A is on panel 1 and panel 2 that are associated with your account, you will only see one notification for that patient, and both panels will be listed under "Organization Panels" within the expanded view of the notification card.

# b. Searching across a panel or notification details

To search for specific patients or notification details, enter a keyword in the search box and click enter.





Figure 24: Searching Patient or Notification Details

# 4. Filtering Notifications

Users can filter notifications based on certain criteria presented within each notification. Users can combine filters to create specific criteria for notifications. To apply filters, click on the **"Filters"** button on the top right side of the screen. A filter slide-out window will appear on the screen.

Filters Saved Filters	$\times$
Selected Filters	
To	
No filters applied yet.	
Event Date	~
Gender	~
Age	~
Encounter Type	~
Event	~
Facility	~
Advanced Filters	~
Cancel Apply Filters	~

Figure 25: Filtering Notifications



Once filters are applied, the list of filtered items will be displayed at the top of the filter slide out screen under "Selected Filters". If you'd like to remove the applied filters, click on "Clear Applied Filters" at the top of the screen.

Filters   Saved Filters	$\times$
Selected Filters Clear Selected Filters	
Gender: Male	
Figure 26: Clearing Filters	

Note: Clearing applied filters will remove all filters at once.

# a. Event Date

Notifications can be filtered by a time interval (e.g., last hour, last 24 hours), a single date, or a date range.

Filters   Saved Filters	$\times$
Selected Filters	
No filters applied yet.	
Event Date	^
O None	
○ Time Interval Select ∨	
○ Single Date Select date	
O Date Range	

Figure 27: Event Date Filter

## b. Gender

Notifications can be filtered by gender, specifically, male, female, or other. The gender filter applies to the gender displayed next to the patient's name at the top of a notification



card only and does not apply to gender identity, sex assigned at birth, or sexual orientation fields in the patient's demographics.

Gender	^
Male Female Other	
Figure 28: Gender Filter	

# c. Age

Notifications can be filtered by age range or specific age.

• Age Range: Move the radio buttons until the age range is selected.

Age		^
O None		
Age Range	50 70	
O Age Input	Equal To Value	

Figure 29: Age Range Selection

• Age Input: Select age input, click the dropdown to choose "Equal To," "Less Than," or "Greater Than," and enter the value.

Gender	$\sim$
Age	^
○ None	
🔿 Age Range	
0 - 19	
♦ Age Input Equal To    Value 75	

Figure 30: Age Input



# d. Encounter Type

To filter by the encounter type, select emergency, inpatient, outpatient and/or COVID.

Encounter Type	^	
Emergency	Outpatient	
Inpatient	COVID	
Fig	ure 31: Encounter Type	

#### e. Event

Notifications can be filtered by the event type, e.g., admit, discharge, registration, transfer outpatient to inpatient, etc. Users may select one or more events.

Event	^
Admit	Transfer Inpatient to Outpatient
Discharge	Cancel Admit
Registration	Cancel Transfer
Transfer Outpatient to Inpatient	Cancel Discharge

Figure 32: Event

## f. Facility

Filter by facility by entering text in the search box and selecting a facility.



Figure 33: Facility

#### g. Advanced Filters

There are four categories that fall under advanced filters: Admit Reason, DX Codes, PCP Name, and Discharge Disposition. Users can use these categories to create custom filters to narrow down the notification list. However, users can only apply 5 advanced filters at one time. These filters are viewable on the user level only, unless filters are saved as a "Saved Filter" (see page 22).



Select			✓ □
Select	~	Search and select	Q +

Figure 34: Advanced Filters

# i. Admit Reason

Filter by admit reason by selecting "Admit Reason" in the dropdown list. Choose "Equals to" or "Not equal to" in the subsequent dropdown list and click the "Search and Select" field. Users can select an admit reason from the list provided or search for an admit reason by entering text. To select multiple admit reasons, repeat the steps above until all applicable admit reasons have been selected. Once the user has selected all admit reasons, they will be displayed above the "Admit Reason".

Advanced Filters	,	^
OTHER CHRONIC PAIN		
Admit Reason	▶ 🗊	
Equal V Search and select	Q +	
A maximum of 5 advanced filters can be selected.		

Figure 35: Admit Reason

# ii. Diagnosis (DX) Codes

Filter by diagnosis code by selecting "DX Codes" in the dropdown list. Choose "Equals to", "Not equal to," or "Contains," and click the "Search and select field." Users can select the diagnosis code from the list provided or enter the diagnosis code. To select multiple diagnoses codes, repeat the steps above. Once the user has selected all DX codes, they will be displayed above "DX Codes."



Advanced Filters	^
E11.621	
DX Codes	
Equal V Search and select	Q (+)
A maximum of 5 advanced filters can be selected.	

Figure 36: Diagnosis Codes

Note: When selecting "Contains," you can enter at least one character or more and then select "Apply Filter" without being required to select from the dropdown list.

## iii. PCP Name

Filter by PCP by selecting "PCP Name" in the dropdown list. Choose "Equals to" or "Not equal to" in the subsequent dropdown list and click the "Search and Select" field. Users can select a PCP from the list provided or search for a PCP by entering text. To select multiple PCPs, repeat the steps above. Once the user has selected all PCP names, they will be displayed above "PCP name".

Advanced Filters	^
Dr. Freinkenstien	
PCP Name 🗸	Ē
Equal V Search and select Q	+
A maximum of 5 advanced filters can be selected.	

Figure 37: PCP Name



# iv. Discharge Disposition

Filter by discharge disposition by selecting "Discharge Disposition" in the dropdown list. Choose "Equals to" or "Not equal to" in the subsequent dropdown list and click the "Search and Select" field. Users can select a discharge disposition from the list provided or search for a discharge disposition by entering text to display the discharge disposition. To select multiple discharge dispositions, repeat the steps above. Once the user has selected all discharge dispositions, they will be displayed above the "Discharge Disposition".

Advanced Filters		^
Discharge Dispositi	on 🗸	Ì
Equal 🗸	Search and select Q	+
<ol> <li>A maximum of 5 a</li> </ol>	α	
	Discharged/transferred to another short term	
	Discharged/transferred to skilled nursing faci	
	Discharged/transferred to an intermediate cc	

Figure 38: Discharge Disposition

# 5. Saved Filters

Users can save and reapply previously created filters. Saved filters are at the organization level. Meaning, all users of an organization's panel can create and save filters that will be viewable by all other users associated with the same panel. The user that created and saved the filter will be the only one that can edit and delete that filter. Each organization can have up to 25 saved filters across all users. *TIP: When saving a filter and entering the filter name, name the filter according to the type of filter applied and put your initials before or after the filter name to help identify who created the filters.* 

# a. Creating and Saving Filters

To save a filter, hover over the "Apply Filters" and click on "Save Filters."



		Save Filters
Cancel	Apply Filters	^

Figure 39: Creating Saved Filters

You will be brought to the "Saved Filters" tab where you will name the filter you are saving at the bottom of the screen. After entering a name, user can save the filter by clicking the save icon to the right of the text field. To delete a saved filter, users can click on the trash icon to the right of the text field.

Filters   Saved Filters	×
Covid-Alshifa 👔 🗛	
Encounter Type: Inpatient Alshifa International Hospital	
Male () Apply	
Gender: Male	
Demo Filter 🚯 🛛 Apply	
Event Date: In Last 4 Hour Gender: Male Age: Greater Than 66	
Encounter Type: Emergency, Inpatient Event: Admit, Discharge	
Clovice Communicty Medical Center (CMC)	
Admit Reason: Equal to Abdominal Pain, Stomach Pain	
DX Code: Equal to R03.0, I10	
D-Alshifa-I20 👔 Apply	
Age: Between 0, 19 Alshifa International Hospital DX Code: Equal to 110	
DX Code: Equal to 110, R03.0	
Emergency 🗋 💼	I
Encounter Type: Emergency	

Figure 40: Saving Filters

# b. Applying Saved Filters

To apply a Saved Filter, click on the **Filters** button at the top right of your screen. Then select "Saved Filters" from the slide out screen. Find the saved filter and select "Apply".



Filters   Saved Filters		
Covid-Alshifa () Apply		
Encounter Type: Inpatient Alshifa International Hospital		
Male () (Apply)		
Gender: Male		
Gender: Male Demo Filter () (Apply)		
Demo Filter () (Apply)		
Demo Filter () (Apply) Event Date: In Last 4 Hour Gender: Male Age: Greater Than 66		
Demo Filter () (Apply) Event Date: In Last 4 Hour Gender: Male Age: Greater Than 66 Encounter Type: Emergency, Inpatient Event: Admit, Discharge		

Figure 41: Applying Saved Filters

Note: If filters are applied and a user selects "Apply" for a saved filter, the saved filter will override the filter that was previously selected by the user.

# 6. Email Settings

Users can subscribe to receive notification emails for all notifications received or the user can select custom email notifications. Email notifications are sent out every 15 minutes.

Click the gear icon located on the top right of the portal screen to see specific Email Settings.

- To subscribe to all emails, select the toggle next to "Subscribe to All Email Notifications."
- To subscribe to custom email notifications, you will need to select one or more checkboxes. The custom email notifications are defined by the criteria selected in "Saved Filters." For example, if there is a saved filter for males over the age of 35, you will now have the option to receive notifications for males over the age of 35.



Email Settings	
Subscribe to All Email Notifications	
Subscribe to Custom Email NotificationsTo use this option, at least one saved filter must be created.Select the filter(s) below for email notifications.Oischarge Notifications	
By subscribing, you'll receive an email every 15 minutes.	

Figure 42: User Settings

# 7. Downloading Notifications

There are two export options: Export ADT Notifications and Export COVID Notifications. To export notifications, click on the download button and select ADT or COVID notifications. There is a limit of 2,000 notifications that will be included in the export.



Figure 43: Downloading Notifications

Note: If filters are in place, the filters will apply to the notifications that are included in the export.

# 8. Mobile View

You can access the MX Notify app on your mobile device by logging into the MX Portal and clicking on the MX Notify icon.





Figure 44: Rotation Prompt

You will be asked to rotate your device for better visibility. Once rotated, you will see the same layout that you see when logging into MX Notify on a computer. At the top of the screen, you will see the search bar, email settings icon, and filter icon. Under that, you'll see the tabs related to a notification's status, the "Results" line with the number of notifications displayed out of the total number of notifications received, and then the list of notifications.



Figure 45: Mobile Device Home Page



🗖 😩 Micha	ael Scott	(59 yrs) M	O Not Starte
DEMOGRA	PHICS		
DOB:		03-15-1965	Gender Identi
Home Ph	one:	(424) 578-4452	Sex Assigned
Home Ad	dress:	800 FOLKSTONE AVE, BARSTOW,	Sexual Orient
		CA 94402	Deceased:
PCP:		Dr. Freinkenstien	
NPI:		1508758548	

Figure 46: Notification Card Mobile View

To see the notification details, tap on a notification. You will see the patient's name, age, and gender at the top of the notification with their demographics. You will see the same notification details on the mobile view that you would see if viewing from a computer.

Note: You will not be able to use the panel dropdown option to filter notifications by panel. This function is only available while using a computer or using a tablet in landscape mode. To limit notifications in the mobile view, please use the filter option or enter text in the search bar.

Should you have additional questions about MX Notify, please contact our MX Support Team at <u>support@manifestmedex.org</u>.



# 9. Appendix

Please refer to the following table to see each field that can be displayed in the notification details along with a brief description and an indicator of whether that field is searchable in the search box:

Section	Field	Description	Searchable?
Demographics	Patient First	The patient's first name	Yes
	Name		
	Patient Middle	The patient's middle name	Yes
	Name		
	Patient Last	The patient's last name	Yes
	Name		
	Age	The patient's age based on the	No, please use the
		system's current date	filter functionality
	Gender	The patient's gender defined in	No, please use the
		the ADT message	filter functionality
	Date of Birth	The patient's date of birth	Yes, using the format
			yyyy-mm-dd
	Home Phone	The patient's home phone	Yes, using the format
		number	(XXX) XXX-XXXX
	Home	The patient's address	Yes
	Address		
	PCP	The patient's primary care	Yes, you may search
		provider that is defined in the	the PCP's first name,
		panel received by your	last name, or full name
		organization. If no PCP is	
		included in the panel, a PCP	
		will be listed if it is received in	
		the ADT message.	
	NPI	The primary care provider's	Yes
		NPI	



	Gender	The patient's gender identity	No
	Identity		
	Sex Assigned	The patient's sex assigned at	No
	at Birth	birth	
	Sexual	The patient's sexual orientation	No
	Orientation		
	Deceased	Death indictor that will display	No
		yes or no	
Organization	Panel Name	The panel(s) associated with	Yes
Panels	and MRN	your user account that have a	
		notification for the specific	
		encounter	
Encounter	Facility	The facility where the	Yes
(ADT		encounter took place	
Notifications	Facility MRN	The facility MRN for the patient	Yes
Only)	Encounter	The encounter number	Yes
	Number		
	Encounter	The encounter type (i.e.,	No, please use the
	Туре	emergency, inpatient, or	filter functionality
		outpatient)	
	Current Status	The status of the patient for this	No
		specific encounter (e.g., a	
		notification can be created for	
		an emergency admit and if the	
		patient has been discharged,	
		this field will display discharge)	
	Event	The date and time of the event	No
	Date/Time		
	Admit Source	The source of admission (e.g.,	Yes
		physician referral, emergency	
		room, transfer from a hospital,	
		etc.)	



	Admit	The date and time the patient	No
	Date/Time	was admitted	
	Admit Reason	A short description of the	Yes
		reason the patient was	
		admitted	
	Admitting	The name of the admitting	Yes, please enter the
	Clinician	physician at the time of the	admitting clinician's
		admitting event	first or last name
	Admission	The type of admission (e.g.,	Yes
	Туре	accident, emergency, labor and	
		delivery, etc.)	
	Hospital	The type of service the hospital	Yes
	Service	is providing	
	Discharge	The date and time the patient	No
	Date/Time	was discharged	
	Discharge	The disposition of the patient at	Yes
	Disposition	time of discharge (e.g.,	
		discharged to home,	
		transferred to another	
		healthcare institution, etc.)	
	No. of ED	The number of ED visits	No
	Visits	occurring within the last 6	
		months	
	No. of IP Visits	The number of IP visits	No
		occurring within the last 6	
		months	
Diagnosis	Туре	The type of diagnosis (e.g.,	No
Details (ADT		admitting final, working, etc.)	
Notifications	Code	The diagnosis code	Yes
Only)	Description	The diagnosis description	Yes
	Test	The lab result test item	Yes



Laboratory	Result Date	The date the lab was	No
Result (COVID		completed	
Notifications	Performed At	The source of the lab result	Yes
Only)	Source MRN	The facility MRN that sent the	Yes
		lab result	
	Status	The status of the lab result	No
	Test Item	The test item	Yes
	Result Value	The value of the lab result	Yes
	Unit	The unit of the lab result	Yes
	Reference	The reference range of the lab	No
		result value	NO
	Range		Na
	Message Flag	A flag indicating if the result is	No
		abnormal	
	Status	The status of the test item	No
Comments	User First and	The first and last name of the	No
	Last Name	user that created the comment	
	Date and Time	The date and time the	No
		comment was added or last	
		edited	
	Comment	Comment entered	No
Notification	Date – Time	The date and time the user	No
Audit		performed an action that was	
		saved to the audit log	
	Performed By	The user who performed the	No
		action	
	Action	The action that was taken by	No
		the user, which can be one of	
		the following:	
		Update the status to in	
		progress	
		<ul> <li>Update the status to</li> </ul>	
		completed	



Update the status to not
started
Comment added
Comment edited
Comment deleted