Frequently Asked Questions – MX Analyze Transition

Q: What does it mean that MX Analyze users can no longer access the MX Analyze User Portal?

A: The MX Analyze User Portal will no longer be available within the MX Portal beginning September 19, 2022. The "Analyze" icon previously displayed in the MX portal will be removed.

Q: What will happen to the saved filters I'm currently using in MX Analyze?

A: We ask that you reach out to your Customer Success representative before the update on September 19, 2022, so, they can help you identify the right analytic solutions for you.

Q: What happens to the panel my organization has provided for MX Analyze?

A: The panels received by your organization will no longer be available for selection in the MX Portal. The panels will be removed and no longer displayed starting September 19, 2022.

Q: If I previously had access to the MX Analyze User Portal, will I automatically be signed up for the updated MX Analyze services available?

A: No, you will not automatically be signed up for the updated MX Analyze services. MX Analyze now offers multiple data services and reports. We ask that you work with your Customer Success representative to review our enhanced services and find the MX Analyze solution right for you.

Q: What updated MX Analyze services are available to my organization?

A: MX is actively engaged in an expansion of reports and data services over time. Services currently available with the new and improved MX Analyze, include:

- *Data for quality measurement/improvement*
    - *DAV Data (CCDA and flat file): Provides longitudinal CCDAs, containing DAV certified data from approved sources.*
    - *HEDIS Extracts (includes non-DAV data): Provides clinical information for members based on health plan requirements provided to MX in the health plan HEDIS engine specifications.*
- *Data for risk adjustment*

- *Clinical Notes for Risk Adjustment*: Provides clinical chart notes from providers sharing data with the MX network to health plans to help streamline the chart retrieval and risk adjustment process.

- *Population-based data feeds*

  - *Health Plan Immunization Report*: Provides COVID-19 vaccination status on all members. Enables organizations to easily identify and provide outreach to unvaccinated, high-risk members through use of a COVID-19 Mortality Risk Score.

  - *Bulk Data Download*: Provides the complete medical history for patients/members in a CCDA Continuity of Care Document, which includes updated longitudinal health records for each individual. Enables organizations to load MX data into their own system to augment existing population information, fueling more robust population health management, simplifying risk adjustment, and improving quality measurement.

  - *Message Forwarding*: Provides real-time patient data via HL7 messages, allowing organizations to ingest clinical data for a defined population into their own technology platform by way of an HL7 interface engine or SFTP site.

  - *CCDA Forwarding*: Provides CCDAs from clinical sources, allowing organizations to consume raw CCDAs by way of an SFTP site.

Q: Do all the updated MX Analyze services and reports send data in the same format and timeframe?

A: No, each MX Analyze service and report contains different data, formats, and timing. Please contact your Customer Success representative or email us at customersuccess@manifestmedex.org for more details.

Q: Will there be any additional costs for the users?

A: No, there will be no additional cost to MX Participants at this time. If this should change, users will be given a 90-days' notice.