



Manifest
MEDEX

MX Access

User Guide

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1. MX Access Homepage

MX Access provides deep longitudinal health information from across California. To access MX Access, click the **Access** icon in the menu located on the left side of the screen.

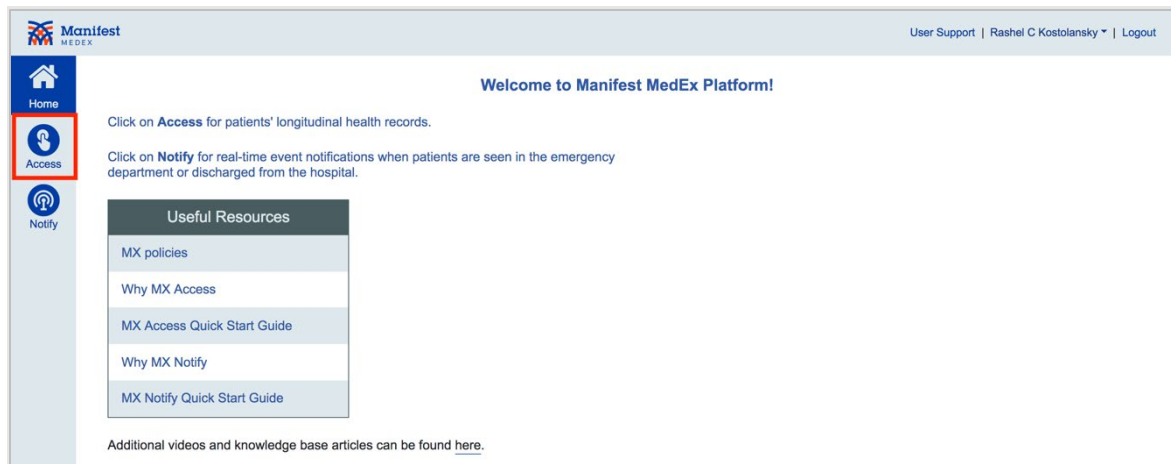


Figure 1: MX Access

You will be directed to the Access **Homepage** that displays the patient search screen and a **Recent Patients** tab. You can search for a patient using their demographics or their MRN/facility. Payer and ACO/IPA users should search for patients using demographics or Patient ID.

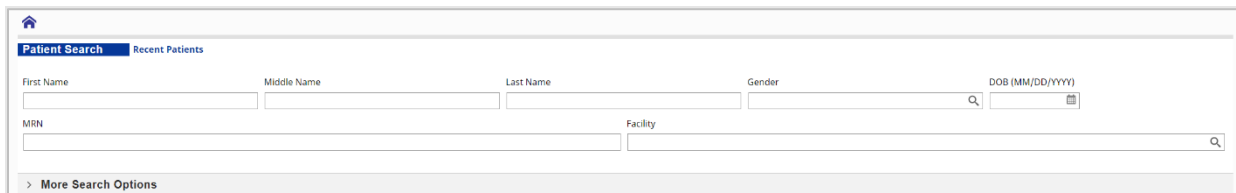
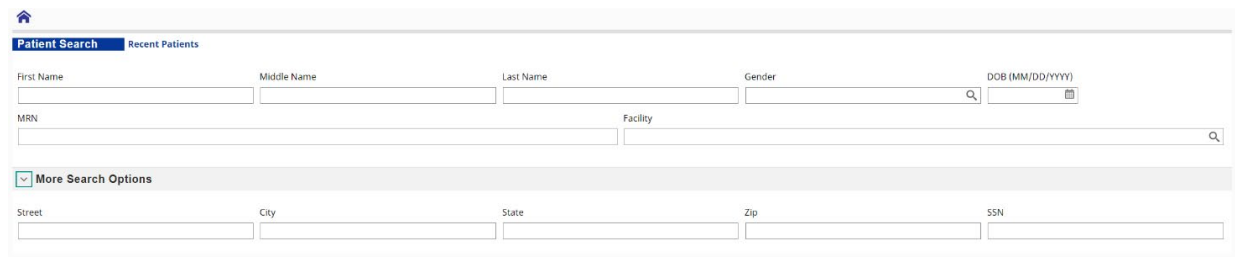


Figure 2: MX Access Homepage

*Note: If you choose to enter patient's **Name** and the **MRN/facility**, the system will default to display the results based on the **MRN/facility**.*

a. Searching for a Patient Using Demographics

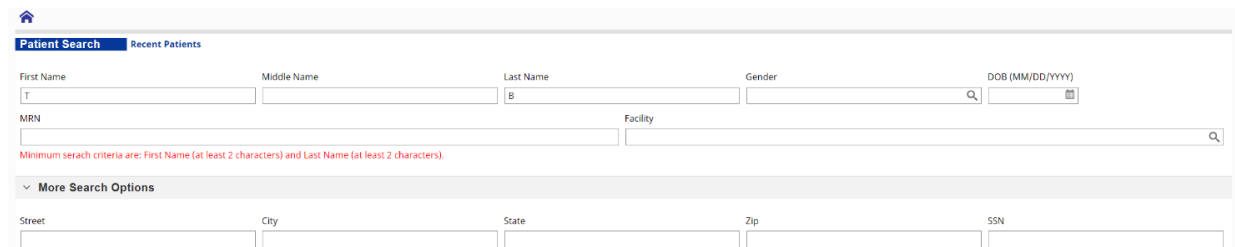
The minimum search criteria for demographics are the patient's **First Name** (at least 2 characters) and the patient's **Last Name** (at least 2 characters). To make sure the system locates the right patient, we recommend you include as much information as possible. The fields available for data entry are: First Name, Middle Name, Last Name, Gender, and Date of Birth (DOB). To enter additional information, click **More Search Options** where you can add: Street, City, State, Zip, and Social Security Number (SSN).



The screenshot shows the 'Patient Search' interface. It includes a 'Recent Patients' link. The main search area has fields for First Name, Middle Name, Last Name, Gender, and DOB (MM/DD/YYYY). Below these are fields for MRN and Facility. A 'More Search Options' section is expanded, showing fields for Street, City, State, Zip, and SSN. Search icons are present next to the Gender, DOB, Facility, and SSN fields.

Figure 3: Patient Demographic Search

If the minimum search criteria are not entered, the system will return an error message listing the search requirements.



This screenshot shows the same search form as Figure 3, but with an error message displayed. The 'First Name' field contains the letter 'T' and the 'Last Name' field contains the letter 'B'. A red error message at the bottom of the form states: 'Minimum search criteria are: First Name (at least 2 characters) and Last Name (at least 2 characters)'. The 'More Search Options' section is also expanded.

Figure 4: Patient Demographic Search Error

b. Searching for a Patient Using MRN/Facility

Searching for a patient using **MRN** requires adding the associated facility in the **Facility** field. You can click on the magnifying glass to see the list of facility names or start typing the facility name within the field to find the facility of interest.

MRN	Facility																						
	<table border="1"> <thead> <tr> <th>Name</th> <th>Code</th> </tr> </thead> <tbody> <tr><td>None</td><td>None</td></tr> <tr><td>05 DR. ALLISON</td><td>RPN-ALLISON</td></tr> <tr><td>10 DR. SCHNEIDER</td><td>RPN-SCHNEIDER</td></tr> <tr><td>18 DR. KARODY</td><td>RPN-KARODY</td></tr> <tr><td>19 CARDIOLOGY SPECIALISTS MEDICAL GROUP</td><td>RPN-CARDIOLOGY</td></tr> <tr><td>30 RPN-CENTRALMEDICAL</td><td>RPN-CENTRALMEDICAL</td></tr> <tr><td>31 RPN-BRADFORD</td><td>RPN-BRADFORD</td></tr> <tr><td>365MDCare Inc</td><td>MDCR_CA_MDCR_C</td></tr> <tr><td>Abayomi A Odubela MD A Professional Corp</td><td>AAOM_CA_AAOM_C</td></tr> <tr><td>Abdol M. Memar-Zia, M.D., Inc</td><td>AZIA_CA_AZIA_C</td></tr> </tbody> </table>	Name	Code	None	None	05 DR. ALLISON	RPN-ALLISON	10 DR. SCHNEIDER	RPN-SCHNEIDER	18 DR. KARODY	RPN-KARODY	19 CARDIOLOGY SPECIALISTS MEDICAL GROUP	RPN-CARDIOLOGY	30 RPN-CENTRALMEDICAL	RPN-CENTRALMEDICAL	31 RPN-BRADFORD	RPN-BRADFORD	365MDCare Inc	MDCR_CA_MDCR_C	Abayomi A Odubela MD A Professional Corp	AAOM_CA_AAOM_C	Abdol M. Memar-Zia, M.D., Inc	AZIA_CA_AZIA_C
Name	Code																						
None	None																						
05 DR. ALLISON	RPN-ALLISON																						
10 DR. SCHNEIDER	RPN-SCHNEIDER																						
18 DR. KARODY	RPN-KARODY																						
19 CARDIOLOGY SPECIALISTS MEDICAL GROUP	RPN-CARDIOLOGY																						
30 RPN-CENTRALMEDICAL	RPN-CENTRALMEDICAL																						
31 RPN-BRADFORD	RPN-BRADFORD																						
365MDCare Inc	MDCR_CA_MDCR_C																						
Abayomi A Odubela MD A Professional Corp	AAOM_CA_AAOM_C																						
Abdol M. Memar-Zia, M.D., Inc	AZIA_CA_AZIA_C																						

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Figure 5: Facility List

If you try to search for a patient using only the MRN or only facility, an error message will appear.

MRN	Facility
M0031417	

Choose a facility when entering an MRN.

Figure 6: MRN Patient Search Error

c. Recent Patients

MX Access contains a **Recent Patients** tab that is automatically populated with a list of your 20 most recently viewed patient records. The patients are organized in reverse chronological order. Once the maximum number of patients are listed, the oldest viewed patient is dropped from the bottom of the list and the newest is added to the top. The **Recent Patients** tab displays the patient's Last Name, First Name, DOB, Age, Gender, Primary Care Provider (PCP), and PCP Phone. From the **Homepage**, click the **Recent Patients** tab, locate your patient, and click on their name.

Patient Search					
Recent Patients					
Name	DOB	Age	Gender	PCP	PCP Phone
Patient.Ming	1968-10-26	55	M		
Patient.Sophia.J	1996-01-01	27	F		
Ryan.Ronald	1943-02-02	80	M		
Burke.Terry	1997-10-06	26	F		

Figure 7: Recent Patients Tab

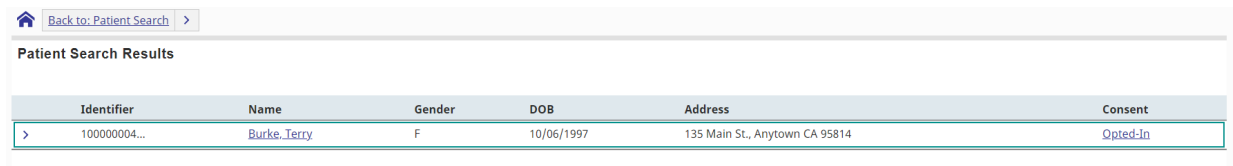
2. Patient Search Results

Search results will be displayed under the search criteria. The search results will include patient:

- **Identifier:** Patient MRN/facility
- **Name:** Patient's last name and first name
- **Gender:** Patient's sex indicated by **F** or **M**
- **DOB:** Patient's date of birth
- **Address:** Patient's most recent address
- **Info Types:** The type of information included in the medical record. *Note: The icons are shown at the MRN level and will only be displayed when clicking the expand button next to the patient's identifier.*
- **Consent Status:** Patient is opted-in or opted-out

a. Search Results Using a Patient's Demographics

Searching for a patient using demographics will result in up to 50 patients being returned.

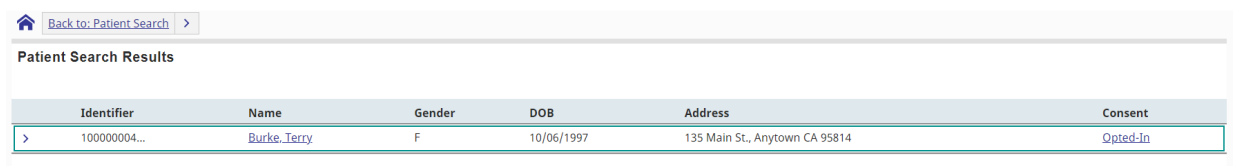


Back to: Patient Search >						
Patient Search Results						
Identifier	Name	Gender	DOB	Address	Consent	
> 100000004...	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	Opted-In	

Figure 8: Demographic Search Result

b. Search Results Using a Patient's MRN/Facility


When you search for a patient using their MRN and Facility, the system will return an exact match. If an exact match cannot be found, the system will display **No matches found!**



Back to: Patient Search >						
Patient Search Results						
Identifier	Name	Gender	DOB	Address	Consent	
> 100000004...	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	Opted-In	

Figure 9: MRN Search Result

c. Patient Identifiers

Search results include a patient's full longitudinal record as well as a list of all data sources. To see all data sources included, click on the expand/minimize icon  next to the patient's **Identifier**. A list of MRNs and facilities will be displayed on the screen. You can choose to view the patient's full medical record or view data from one source at a time.











Identifier	Name	Gender	DOB	Address	Consent
 100000004...	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	Opted-In
HealthNet (HLNT):R00123321	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	
Arrowhead Regional Medical Center:M0031417	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	      
Inland Empire Health Plan:007131194EC3849srg45ydf7D31894E77@PILOT	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	
Valley Childrens Medical Group:10007031417	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	
Barstow Community Hospital:B006022140859	Burke, Terry	F	10/06/1997	135 Main Street, Anytown CA 95814	

Figure 10: Patient Identifiers

d. Info Type Icons

Search results illustrate the type of information available in the medical record using icons. Each data source will list the type of information they contributed to the longitudinal medical record. You can hover over the icons to see what they represent.

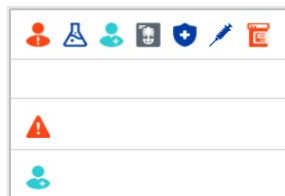







Figure 11: Info Types

You will see one or more of the following icons:

- Allergy 
- Documents 
- Diagnoses 
- Medical History 

- Lab Results 
- Medications 
- Problems 
- Radiology Results 
- Vaccinations 

e. Consent Status

California is an opt-out state, meaning all patients are opted-in by default. However, patients can choose to opt-out of the network. If a patient has opted-out, you will see that noted under **Consent** on the far right of the screen. If the patient has opted out, you can search for the patient, but you will not be able to access their medical record.

[Back to Patient Search](#) >

Patient Search Results

Identifier	Name	Gender	DOB	Address	Consent
> 100000004...	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	Opted-Out

Figure 12: Consent Status

Patients can request to change their consent status by submitting a form on the MX website or calling (800) 490-7617. [Click here](#) to be directed to the form.

f. Choosing to View a Patient's Full Medical Record

To select a patient's comprehensive medical record (i.e., one that includes data from all sources), click on the patient's name in the search results.

[Back to Patient Search](#) >

Patient Search Results

Identifier	Name	Gender	DOB	Address	Consent
> 100000004...	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	Opted-In

Figure 13: Full Medical Record

g. Choosing a Data Source

To select one specific data source, click on the name next to the **Identifier** of interest.










Identifier	Name	Gender	DOB	Address	Consent
100000004...	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	Opted-In
HealthNet (HLNT):R00123321	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	
Arrowhead Regional Medical Center:M0031417	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	      
Inland Empire Health Plan:007131194EC3849srg45ydf7D31894E77@PILOT	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	
Valley Childrens Medical Group:10007031417	Burke, Terry	F	10/06/1997	135 Main St., Anytown CA 95814	
Barstow Community Hospital:B006022140859	Burke, Terry	F	10/06/1997	135 Main Street, Anytown CA 95814	

Figure 14: View Selected Patient Record

h. Choosing a Patient from the Recent Patients Tab

When a patient is added to the **Recent Patients** tab, the system will add the patient's full longitudinal record regardless of whether you choose to view only one data source. To view one data source, you will need to search for the patient again and select the data source of interest.

Patient Search					
Recent Patients					
Name	DOB	Age	Gender	PCP	PCP Phone
Burke, Terry	1997-10-06	26	F		
Patient, Ming	1968-10-26	55	M		
Patient, Sophia J	1996-01-01	27	F		
Ryan, Ronald	1943-02-02	80	M		

Figure 15: Selecting Recent Patient Record

3. Patient Summary

The Patient Summary page gives you a brief overview of the patient's allergies, medications, problems & diagnoses, procedures, laboratory results, and encounters. Each section on this page can be sorted by key information using a primary and secondary selection.

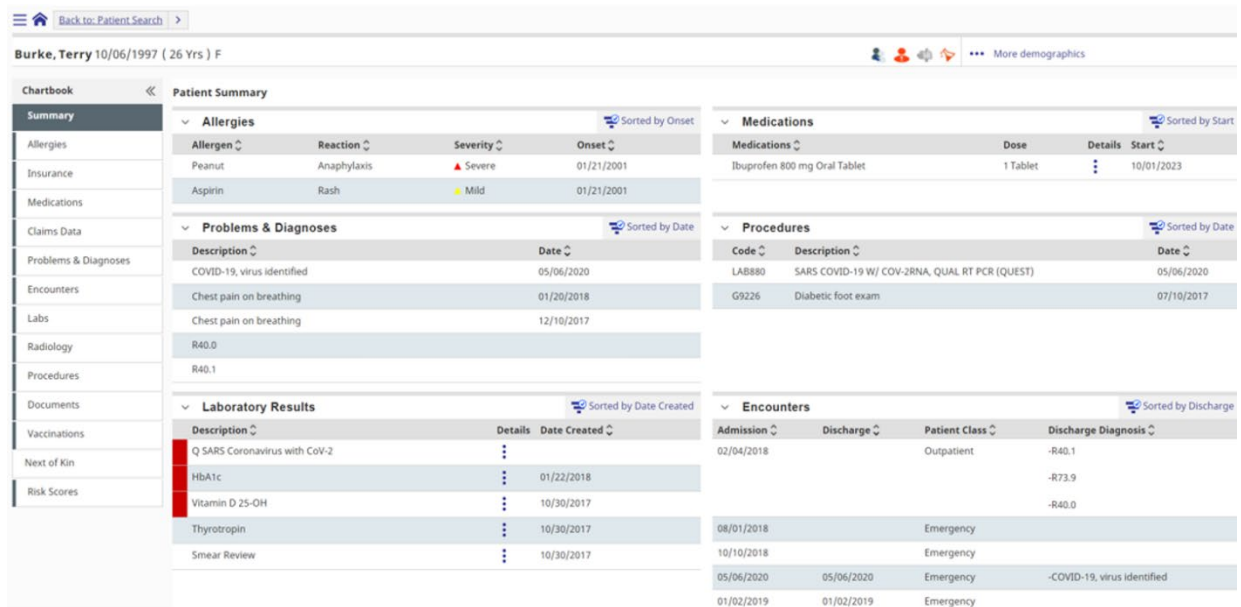


Figure 16: Patient Summary

a. Alert Icons

MX Access displays alert icons at the top of a patient's record if there is crucial information to note, such as abnormal lab results or allergies. Hover over the icon to see what it represents.



Figure 17: Alert Icons

Click on the icon to see a slide out bar with more icon selection options.

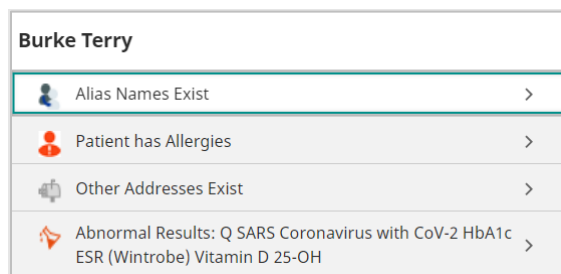








Figure 18: Slide out List of Alert Icons

You may see one or more of the following icons:

-  Alias: Indicates that the patient goes by more than one name (e.g., Terry and Theresa).
-  Allergy: Will be displayed when the patient has one or more recorded allergies.
-  Other Address: Will be displayed when the patient has additional addresses.
-  Abnormal Results: Will be displayed when the patient has abnormal test results.
-  Deceased: Will be displayed when the patient is deceased.
-  COVID-19: Will be displayed when the patient has had a positive COVID-19 lab result.

When a patient is deceased, the date of death will be displayed on the screen.



Figure 19: Deceased Patient

When a patient has received a positive COVID-19 lab result within the past 90 days, a COVID-19 Positive banner will be displayed on the screen. After 90 days, the banner will no longer be displayed but the COVID-19 icon will remain.

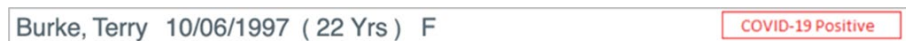


Figure 20: COVID-19 Positive Banner

Click on the icon within the slide out bar to be taken to the appropriate page.

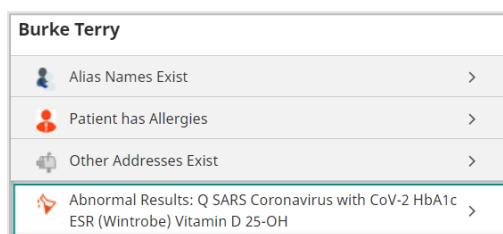


Figure 21: Selecting an Icon on the Slide Out List

b. More Demographics

The patient summary page displays a patient's last name, first name, DOB, age, and sex on the top left side of the screen. You can see more demographics by clicking **More Demographics** on the top right side of the screen.



Figure 22: Patient Demographics

The additional information displayed may include address, MRNs, phone numbers, email, race, language, marital status, religion, ethnicity, SSN, driver's license, mother's maiden name, insurance, and PCP. To hide the information, click **Less Demographics**.

Burke, Terry 10/06/1997 (26 Yrs) F						
Address 1	Address 2	City	State	Zip	Country	MRN's
135 Main St.		Anytown	CA	95814		R00123321 HealthNet (HLNT)
Home Phone	Business Phone	Mobile Phone	Email			M0031417 Arrowhead Regional Medical Center
(555) 555-1212						007131194EC3849srg45ydf7D31894E77@PILOT
Race	Language	Marital Status	Religion	Ethnicity		Inland Empire Health Plan
Black or African American	ENGLISH	MARRIED	Christian: Community	ENGLISH		10007031417 Valley Childrens Medical Group
SSN	Driver's License	Driver's License State	Mother's Maiden Name	Insurance	PCP	B006022140859 Barstow Community Hospital
XXX-XX-0001	123456789		Orange	Health Net	Joseph Schwartz	

Figure 23: More Demographics

i. Full Medical Record Demographics

The full medical record lists demographics from the most recently updated data source. If there are additional addresses or alias names for the patient, they will be shown in **Alert Icons**.

ii. Data Source Demographics

Viewing a specific data source will list the demographics of that data source. If another data source contains the patient's most recently updated address, it will be shown in **Alert Icons**.

iii. Sexual Orientation and Gender Identity (SOGI)

Users can access and view SOGI data by clicking on the **More Demographics** section within the Patient-Name banner in the top right corner of the page.



Figure 24: Access More Demographics

Once demographics have been expanded, the SOGI data will appear in the bottom left-hand corner of the patient demographics profile. The SOGI data points, if available, include:

- Sexual Orientation
- Gender Identity
- Sex Assigned at Birth

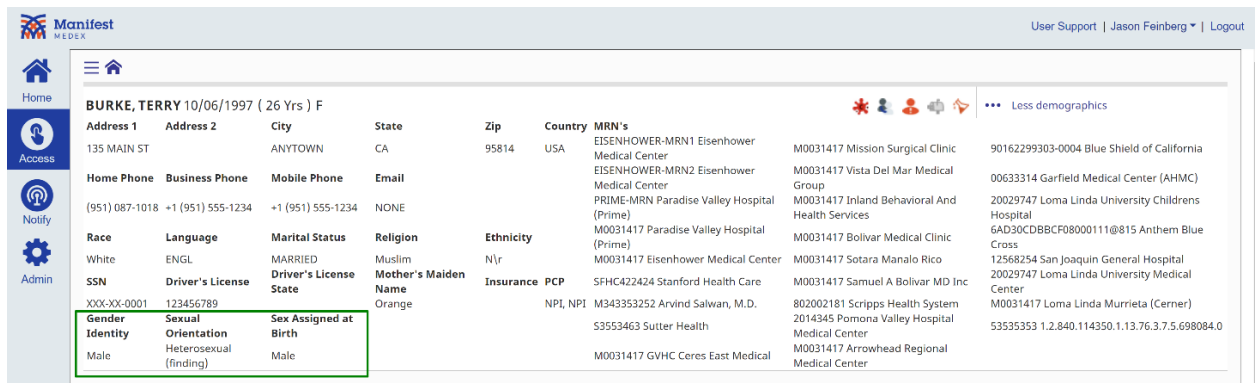


Figure 25: SOGI Data

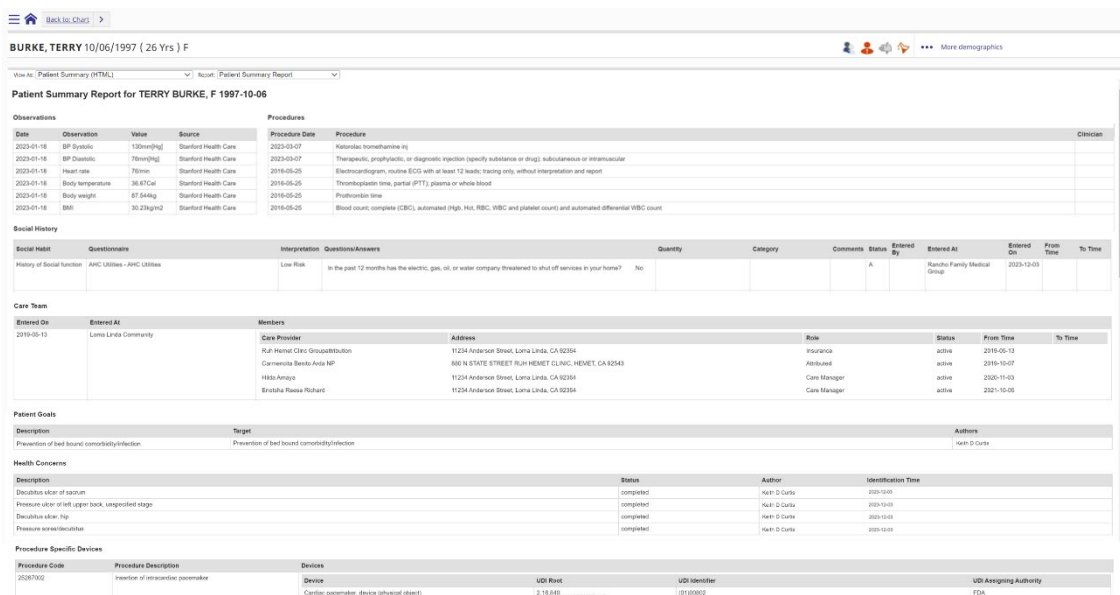
c. Patient Summary Report

View the patient's medical record in various standard reports such as consolidated clinical document architecture (CCDA), discharge summary, and patient summaries. To view the patient summary report, click on the three dots on the right side of the screen and select **Patient Reports** on the top of the slide out screen.

Burke Terry	
Patient Reports	
Surname	Burke
Given Name	Terry
Gender	F
Age	(26 Yrs)
Date of Birth	10/06/1997
Address	135 Main St.
City	Sacramento
State	CA
Postal Code	95814

Figure 26: Patient Reports

Patient Summary (HTML) is the default report shown. This report includes patient demographics, allergies, medications, encounters, diagnoses, laboratory results, observations, procedures, social history, care teams, patient goals, health concerns, devices, and procedure specific devices.



BURKE, TERRY 10/06/1997 (26 Yrs) F

View As: Patient Summary (HTML) | Account: Patient Summary Report

Patient Summary Report for TERRY BURKE, F 1997-10-06

Observations				Procedures			
Date	Observation	Value	Source	Procedure Date	Procedure	Clinician	
2023-01-18	BP Systolic	130mm(Hg)	Stanford Health Care	2023-03-07	Ketorolac tromethamine IV		
2023-01-18	BP Diastolic	76mm(Hg)	Stanford Health Care	2023-03-07	Thrombolysis, prophylactic, or diagnostic injection (specify substance or drug), subcutaneous or intramuscular		
2023-01-18	Heart rate	76/min	Stanford Health Care	2018-05-25	Electrocardiogram, routine ECG with at least 12 leads; tracing only, without interpretation and report		
2023-01-18	Body temperature	36.67C	Stanford Health Care	2018-05-25	Thromboplastin time, partial (PTT); plasma or whole blood		
2023-01-18	Body weight	87.64kg	Stanford Health Care	2018-05-25	Prothrombin time		
2023-01-18	BMI	30.23kg/m2	Stanford Health Care	2018-05-25	Blood count, complete (CBC), automated (Hgb, Hct, RBC, WBC and platelet count) and automated differential WBC count		

Social History		Interpretation	Questions/Answers	Quantity	Category	Comments	Status	Entered By	Entered At	Entered On	From Time	To Time
History of Social function	AHIC Utilities - AHIC Utilities	Low Risk	In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?	No			A		Rancho Family Medical Group	2023-12-03		

Care Team		Members		Role	Status	From Time	To Time
Entered On	Entered At	Member	Address				
2019-05-13	Loma Linda Community	Core Provider	11224 Anderson Street, Loma Linda, CA 92354	Insurance	active	2019-05-13	
		Camrenia Beale And NP	800 N STATE STREET RUM HENET CLINIC, HEMET, CA 92343	Attended	active	2019-10-07	
		Hilda Amayo	11224 Anderson Street, Loma Linda, CA 92354	Care Manager	active	2020-11-03	
		Erastha Renee Richard	11224 Anderson Street, Loma Linda, CA 92354	Care Manager	active	2021-10-05	


Patient Goals		Target	Authors
Description	Prevention of bed bound comorbidity/infection	Prevention of bed bound comorbidity/infection	Kath D Curtis

Health Concerns		Status	Author	Identification Time
Description	Decubitus ulcer of sacrum	completed	Kath D Curtis	2020-10-05
Description	Pressure ulcer of left upper back, unspecified stage	completed	Kath D Curtis	2020-10-05
Description	Decubitus ulcer, hip	completed	Kath D Curtis	2020-10-05
Description	Pressure area/decelubate	completed	Kath D Curtis	2020-10-05

Procedure Specific Devices		Device	UDI Root	UDI Identifier	UDI Assigning Authority
Procedure Code	Procedure Description	Device	UDI Root	UDI Identifier	UDI Assigning Authority
20267002	Insertion of intracardiac pacemaker	Cardiac pacemaker, device (physical object)	2.19.540	01130002	FDA

Figure 27: Patient Summary Report HTML

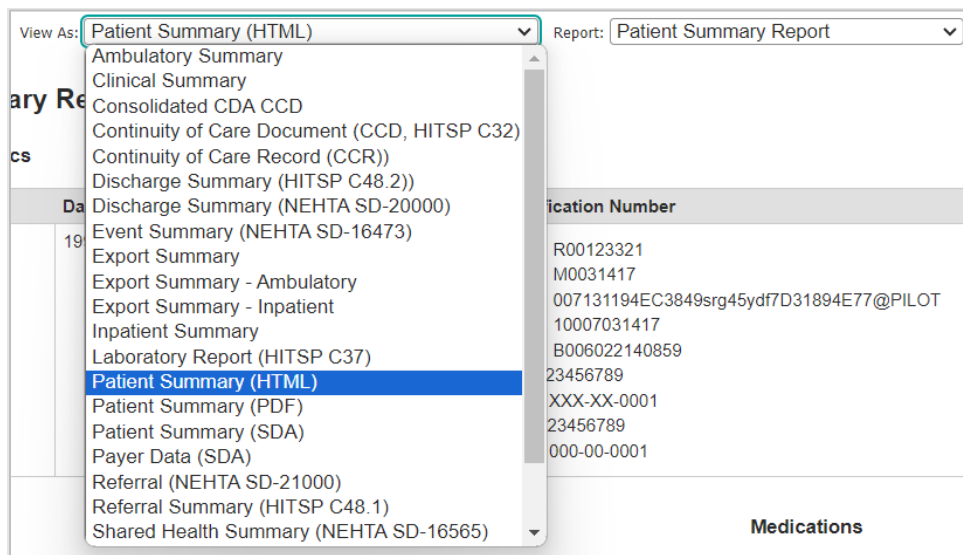
To view this report in an expanded view, click the **Report** dropdown menu and select **Patient Summary Report (Expanded)**. The expanded report includes patient demographics, allergies, alerts, advance directives, patient-clinician relationship, program memberships, encounters, appointment, diagnoses, medications, immunizations, laboratory results, radiology results, observations, procedures, physical exams, problems, history, documents, death information, and additional information about people and organizations e.g., emergency contacts and providers.



View As: Patient Summary (HTML) Report: Patient Summary Report
 Patient Summary Report
 Patient Summary Report (Expanded)

Figure 28: Patient Summary Report Expanded

To view the report in a different format, click the **View As** dropdown menu.



View As: Patient Summary (HTML) Report: Patient Summary Report

- Ambulatory Summary
- Clinical Summary
- Consolidated CDA CCD
- Continuity of Care Document (CCD, HITSP C32)
- Continuity of Care Record (CCR)
- Discharge Summary (HITSP C48.2)
- Discharge Summary (NEHTA SD-20000)
- Event Summary (NEHTA SD-16473)
- Export Summary
- Export Summary - Ambulatory
- Export Summary - Inpatient
- Inpatient Summary
- Laboratory Report (HITSP C37)
- Patient Summary (HTML)**
- Patient Summary (PDF)
- Patient Summary (SDA)
- Payer Data (SDA)
- Referral (NEHTA SD-21000)
- Referral Summary (HITSP C48.1)
- Shared Health Summary (NEHTA SD-16565)

Medication Number

R00123321
 M0031417
 007131194EC3849srg45ydf7D31894E77@PILOT
 10007031417
 B006022140859
 23456789
 XXX-XX-0001
 23456789
 000-00-0001

Medications



Figure 29: View As

You can view the report in the following formats:

- Ambulatory Summary
- Clinical Summary

- Consolidated CDA CCD
- Continuity of Care Document (CCD, HITSP C32)
- Continuity of Care Record (CCR)
- Discharge Summary (HITSP C48.2)
- Discharge Summary (NEHTA SD-20000)
- Event Summary (NEHTA SD-16473)
- Export Summary
- Export Summary – Ambulatory
- Export Summary – Inpatient
- Inpatient Summary
- Laboratory Report (HITSP C37)
- Patient Summary (HTML)
- Patient Summary (PDF)
- Patient Summary (SDA)
- Payer Data (SDA)
- Referral (NEHTA SD-21000)
- Referral Summary (HITSP C48.1)
- Shared Health Summary (NEHTA SD-16565)
- Transition of Care/Referral – Ambulatory
- Transition of Care/Referral – Inpatient
- Transition of Care/Referral Summary

d. Printing or Downloading a Patient's Summary Page

You can print or download a patient's summary report. To print or download, click the **View As** dropdown menu and select **Patient Summary (PDF)**. The PDF will appear on the screen. Click the **Download**  or **Print**  icon.

HS.Ul.PatientRecordSummary.cls 1 / 6 100%

Patient Summary Report for Terry Burke, F 1997-10-06

Patient Demographics					
Name	Date Of Birth	Gender	Identification Number	Phone	Address
Terry Burke	1997-10-06	F	MRN: R00123321 MRN: M0031417 MRN: 00731194EC3849ep5yd7D31894E77@PILLOT MRN: 10007031417 MRN: B006027146R89 DL: 123456789 SSN: XXX-XXX-0001 SN: 123456789 SSN: 000-000-0001	555-555-1212	135 Main St. Anytown CA 95814 135 Main Street Anytown CA 95814

Allergies				
Onset Date	Inactive Date	Allergen	Category	Last Updated At
2001-01-21		Aspirin	Drug	ARR
2001-01-21		Penicil	Food	ARR

Medications					
Date	Medication	Form	Strength	Duration	Source
2023-10-01	Ibuprofen 800 mg Oral Tablet	YC	1 Tablet	D7	
2021-02-08	aspirin 325 mg Tab	Tab	325 mg	D7	Arrowhead Regional Medical Center
2017-12-10	aspirin 325 mg Tab	Tab	325 mg	D7	Arrowhead Regional Medical Center
2017-10-10	aspirin 325 mg Tab	Tab	325 mg	D7	Arrowhead Regional Medical Center

Figure 30: Patient Summary PDF

To return to the previous page, click on **Back to: Chart** at the top left-side of the screen or click on the arrow to select “Chart” which will bring you to the last visited page in the patient chart.

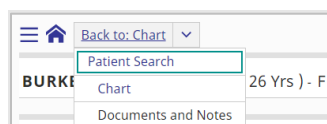


Figure 31: Summary Report Exit

4. Selecting Tabs

The patient record is divided by summary, allergies, insurance, medications, problems & diagnoses, encounters, lab results, radiology results, procedures, documents, vaccinations, next of kin, and risk score, and vit. To see more details about any of these items, click on the tab of interested located on the left side of the screen.

<

Figure 32: Selecting Tabs

Tabs that contain patient data will have a gray line on the left side of the tab. Tabs without data will remain white.

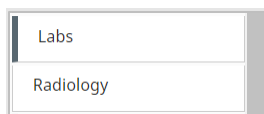


Figure 33: Tabs with Data

To display more data across the screen, you can collapse the chartbook tabs located on the left side of the screen. Simply click on the collapse button to hide the tabs or click on the expand button to display the tabs.

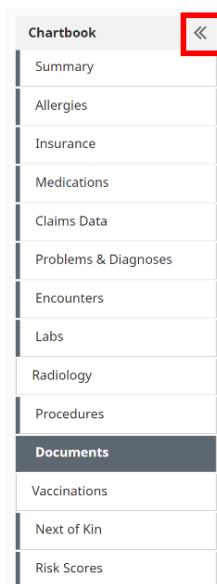




Figure 34: Hiding Tabs

a. Allergies

Click the **Allergies** tab to view the list of recorded allergies. The tab includes allergy:

- **Type:** The type of allergy. In this column you will see animal, drug, environment, food, pollen, plant allergy, or miscellaneous.
- **Allergen:** The name of the allergen (e.g., aspirin, peanuts)
- **Severity:** The severity of the allergen. In this column you will see mild, moderate, severe, or unknown.
- **Reaction:** The allergic patient's reaction/symptoms if they are exposed to the allergen
- **Onset Date:** The date for which the allergic reaction occurred
- **Resolved On:** The date for which the patient was cured of the symptoms
- **Status:** Whether the patient is still allergic. In this column you will see active or inactive.
- **Reporting Entity:** The organization that reported the allergy
- **Last Updated:** The date of latest update as it relates to the allergy

The severity of the allergic reaction will be indicated by a **Mild**  or **Severe**  icon.

Allergies								
Allergies								
Type	Allergen	Severity	Reaction	Onset Date	Resolved On	Status	Reporting Entity	Last Updated
Food	Peanut	Severe	Anaphylaxis	01/21/2001		Active	Arrowhead Regional Medical Center	05/10/2018
Drug	Aspirin	Mild	Rash	01/21/2001		Active	Arrowhead Regional Medical Center	05/10/2018

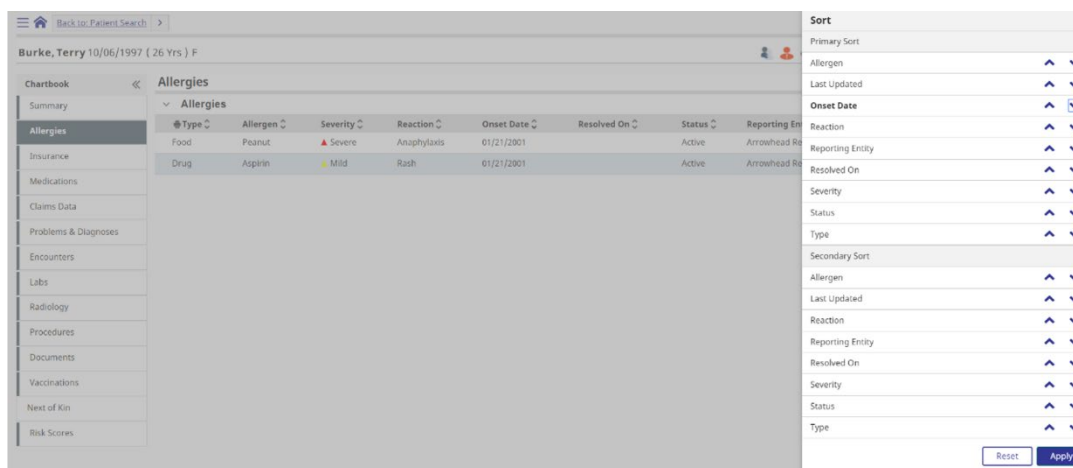
Figure 35: Allergies

Within the Allergy tab, you can sort data by primary and secondary fields. The default sort in the allergy tab is *Onset Date*, and you can change the sort order by clicking on **Sorted by Onset Date**.



Figure 36: Sorted by Onset Date

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.



The screenshot shows the 'Allergies' tab in the patient's chart. On the right side, there is a 'Sort' panel with two sections: 'Primary Sort' and 'Secondary Sort'. Each section lists various fields with up (▲) and down (▼) arrow icons to select the sort order. In the 'Primary Sort' section, 'Onset Date' is selected with a down arrow (▼). In the 'Secondary Sort' section, 'Allergen' is selected with an up arrow (▲). At the bottom of the panel are 'Reset' and 'Apply' buttons. The main table in the background shows the same allergy data as Figure 35, sorted by Onset Date.

Figure 37: Allergies Sorted by Options

You can search within the allergy tab by entering at least one character in the search box and clicking enter. The system will search for all results within the tab. Search results will be highlighted in yellow.

Allergies								
Allergies								
Type	Allergen	Severity	Reaction	Onset Date	Resolved On	Status	Reporting Entity	Last Updated
Food	Peanut	Severe	Anaphylaxis	01/21/2001		Active	Arrowhead Region Medical Center	05/10/2018
Drug	Aspirin	Mild	Rash	01/21/2001		Active	Arrowhead Region Medical Center	05/10/2018

Figure 38: Allergies Search Box

b. Insurance

Click the **Insurance** tab to view a list of the patient's insurance coverage(s). Tables include Active Eligibility, Inactive Eligibility, Active Enhanced Care Management (ECM), and Historical Enhanced Care Management (ECM). The Eligibility tables include:

- **Insurance Name:** The name of the insurance company
- **Type:** The type of claim. In this column you will see Med (Medical) or Rx (prescription).
- **Group Name:** The name of the insurance group (e.g., Cal Choice)
- **Policy Number:** The unique member ID for the policyholder
- **Plan:** The type of plan. In this column you will see exclusive provider organization, health maintenance organization, preferred provider organization, or other.
- **Start Date:** The date for which the insurance coverage started
- **End Date:** The date for which the insurance coverage ended
- **Relationship:** The relationship of the patient to the policyholder

The Enhanced Care Management (ECM) tables include:

- **ECM Eligible/Previously ECM Eligible:** An ECM table that displays whether the patient is currently eligible or was previously eligible
- **ECM Provider Name:** The name of the ECM provider, if the patient is assigned to a provider

- **ECM Provider National Provide Identifier (NPI):** The NPI of the ECM provider, if the patient is assigned to a provider
- **Start Date:** The date the patient became eligible for ECM
- **End Date:** The date the patient's ECM eligibility expired
- **Insurance Name:** The name of the insurance company that provided the ECM data

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Figure 39: Insurance

c. Medications

Prescribed and filled medications are included in the patient's summary page. If medications have been prescribed or filled within the last 90 days, they will appear under **Recent Medications**. Medications older than 90 days can be found under **Historical Medications**. Click the **Medications** tab to view recent and historical medications. You can filter the medications by **All Meds**, **Clinically Sourced Meds** (clinical data), or **Claims Sourced Meds** (claims data). The tab includes:

- **Medication:** The name of the medication (e.g., Aspirin)
- **Prescribed/Filled:** Whether the medication was prescribed or filled

- **Status:** Whether the medication is new or a refill. For clinical data, you will see V – verified or D – discontinued. For claims data, you will see CP – New Claim Paid or RP – Refill Claim Paid.
- **Form, Dose:** The amount of medication prescribed (e.g., 325 mg). This column will only include clinically-sourced data.
- **Sig/Instructions:** Instructions on how to take the medications (e.g., once a day). This column will only include clinically-sourced data.
- **Route:** The method of how the medication should be taken (e.g., oral). This column will only include clinically-sourced data.
- **Start:** The date the patient is prescribed the medication (clinical data). *Note: If this field has a date populated, and the source is claims data, it will display the same date that is displayed in the **Fill Date**.*
- **Prescribed by:** The name of the physician who prescribed the medication. Hover over the name to see the specialty of the physician that prescribed the medication
- **Pharmacy:** The pharmacy that filled the prescription. This column will only include claims-sourced data.
- **Fill Date:** The date the medication was filled. This column will only include claims-sourced data.
- **Quantity Dispensed:** The total amount of dispensed medication
- **Days Supply:** The amount of days the supply of dispensed medication will last. This column will only include claims-sourced data.
- **Source:** Whether the data is claims-sourced or clinical-sourced

Within the Medications tab there is the ability to sort data by primary and secondary fields. The default sort in the Medications tab is *Start*, and you can change the sort order by clicking on **Sorted by Start**.

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Recent Medications (Last 90 Days) All Meds Clinically Sourced Meds Claims Sourced Meds Search Sorted by Start

Medication	Prescribed/Filled	Status	Form, Dose	Sig/Instructions	Route	Start	Prescribed By	Pharmacy	Fill Date	Qty Disp	Days Supply	Source
Ibuprofen 800 mg Oral Tablet	Filled	V	1 Tablet YC	1 tablet every 4 hours as needed for pain	Oral	10/01/2023	Jason.Provider		10/02/2023		D7	Clinical

Historical Medications Search Sorted by Start

Medication	Prescribed/Filled	Status	Form, Dose	Sig/Instructions	Route	Start	Prescribed By	Pharmacy	Fill Date	Qty Disp	Days Supply	Source
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	02/08/2021	Brittania.Cogan		02/09/2021	50	D7	Clinical
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	12/10/2017	Brittania.Cogan		12/11/2017	50	D7	Clinical
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	10/10/2017	Brittania.Cogan		10/11/2017	50	D7	Clinical

Figure 40: Medications

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.

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Recent Medications (Last 90 Days)

Medication	Prescribed/Filled	Status	Form, Dose	Sig/Instructions	Route	Start	Prescribed By
Ibuprofen 800 mg Oral Tablet	Filled	V	1 Tablet YC	1 tablet every 4 hours as needed for pain	Oral	10/01/2023	Jason.Provider

Historical Medications

Medication	Prescribed/Filled	Status	Form, Dose	Sig/Instructions	Route	Start	Prescribed By
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	02/08/2021	Brittania.Cogan
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	12/10/2017	Brittania.Cogan
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	10/10/2017	Brittania.Cogan

Group Search

Sort

Primary Sort

Days Supply ▲ ▼

Fill Date ▲ ▼

Medication ▲ ▼

Pharmacy ▲ ▼

Prescribed By ▲ ▼

Prescribed/Filled ▲ ▼

Qty Disp ▲ ▼

Route ▲ ▼

Sig/Instructions ▲ ▼

Source ▲ ▼

Start ▲ ▼

Status ▲ ▼

Secondary Sort

Days Supply ▲ ▼

Fill Date ▲ ▼

Medication ▲ ▼

Pharmacy ▲ ▼

Prescribed By ▲ ▼

Prescribed/Filled ▲ ▼

Qty Disp ▲ ▼

Route ▲ ▼

Figure 41: Medications Sort Options

Two search boxes are available in the Medications tab, one for the Recent Medications table and the other for the Historical Medications table. You can search within either table by entering at least one character in the search box and clicking enter. Search results will be highlighted in yellow.

Medications												
<div> <input checked="" type="radio"/> All Meds <input type="radio"/> Clinically Sourced Meds <input type="radio"/> Claims Sourced Meds </div>												
<div> <div>Recent Medications (Last 90 Days)</div> <div> <input type="text" value="A"/> <input type="button" value="Search"/> <input type="button" value="Sorted by Start"/> </div> </div>												
Medication	Prescribed/Filled	Status	Form, Dose	Sig/Instructions	Route	Start	Prescribed By	Pharmacy	Fill Date	Qty Disp	Days Supply	Source
Ibuprofen 800 mg Oral Tablet	Filled	V	1 Tablet YC	1 tablet every 4 hours as needed for pain	Oral	10/01/2023	Jackson Provider		10/02/2023		D7	Clinical
<div> <div>Historical Medications</div> <div> <input type="text" value="Search"/> <input type="button" value="Sorted by Start"/> </div> </div>												
Medication	Prescribed/Filled	Status	Form, Dose	Sig/Instructions	Route	Start	Prescribed By	Pharmacy	Fill Date	Qty Disp	Days Supply	Source
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	02/08/2021	Brittania Cogan		02/09/2021	50	D7	Clinical
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	12/10/2017	Brittania Cogan		12/11/2017	50	D7	Clinical
aspirin 325 mg Tab	Filled	V	325mg Tab	Please take it Orally Once a Day	Oral	10/10/2017	Brittania Cogan		10/11/2017	50	D7	Clinical

Figure 42: Medications Search Boxes

d. Problems & Diagnoses

To view patient diagnoses with past and present problems, click the **Problems & Diagnoses** tab. You can filter the diagnoses by **All Diagnoses**, **Clinically-Sourced Diagnoses Only**, or **Claims-Sourced Diagnoses Only** by selecting the radio button located at the top right side of the screen. This tab includes:

- **Description:** A description of the problem or diagnosis (e.g., Type 2 diabetes mellitus with unspecified complications)
- **Status:** The status of the diagnosis. For clinical data you will see active or inactive and for claims data you will see final.
- **ICD code:** The code associated with the particular disease/diagnosis
- **Type:** The type of diagnosis. For clinical data you will see F (final), W (working), A (admitting), or O (other). For claims data you will see claims principal (primary diagnosis), claims admission (admitting diagnosis), or claims other (all other diagnoses).
- **Encounter/Claims #:** The number of the encounter given by the organization
- **Encounter Date:** The date the encounter took place for the problem or diagnosis
- **Last Updated:** The date of the latest update as it relates to the diagnosis
- **Reporting Entity:** The organization that reported the problem or diagnosis

- **Source:** Whether the problem or diagnosis was clinical or claims data
- **Diagnosis Date:** The diagnosis date of a present or past problem
- **Resolved On:** The date the present or past problem was resolved on

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Diagnoses All Diagnoses Clinically-Sourced Diagnoses Only Claims-Sourced Diagnoses Only Sorted by Last Updated

Description	Status	ICD Code	Type	Encounter/Claim #	Encounter Date	Last Updated	Reporting Entity	Source
R40.1	Final	R40.1	Claim Admission	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R40.1	Final	R40.1	Claim Principal	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R73.9	Final	R73.9	Claim Other	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R40.0	Final	R40.0	Claim Other	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
COVID-19, virus identified	Active	U07.1	Final	M75686753	05/06/2020	05/06/2020	Arrowhead Regional Medical Center	Clinical
Chest pain on breathing	Active	R07.1	Final	B20180121.01		01/20/2018	BTCH_CA_BTCH_H	Clinical
Chest pain on breathing	Active	R07.1	Final	B20171210.01		12/10/2017	BTCH_CA_BTCH_H	Clinical

Present Problems Sorted by Diagnosis Date

Description	Diagnosis Date	Resolved On	Last Updated	Reporting Entity	Source
Type 2 diabetes mellitus with unspecified complications	07/10/2017		07/10/2017	Valley Childrens Medical Group	Clinical

Past Problems Sorted by Diagnosis Date

Description	Diagnosis Date	Resolved On	Last Updated	Reporting Entity	Source
No Group					
Chest pain on exercising	01/20/2018	01/20/2018	01/20/2018	Valley Childrens Medical Group	Clinical

Figure 43: Problems & Diagnoses

Within the Problems & Diagnoses tab you can sort data by primary and secondary fields. The default sort in the Diagnoses table is *Last Updated*, and the default sort in the Past and Present Problems is *Diagnosis Date*. You can change the sort order by clicking on **Sorted by Last Updated/Sorted by Diagnosis Date**.

Problems & Diagnoses

☒ All Diagnoses ☐ Clinically-Sourced Diagnoses Only ☐ Claims-Sourced Diagnoses Only

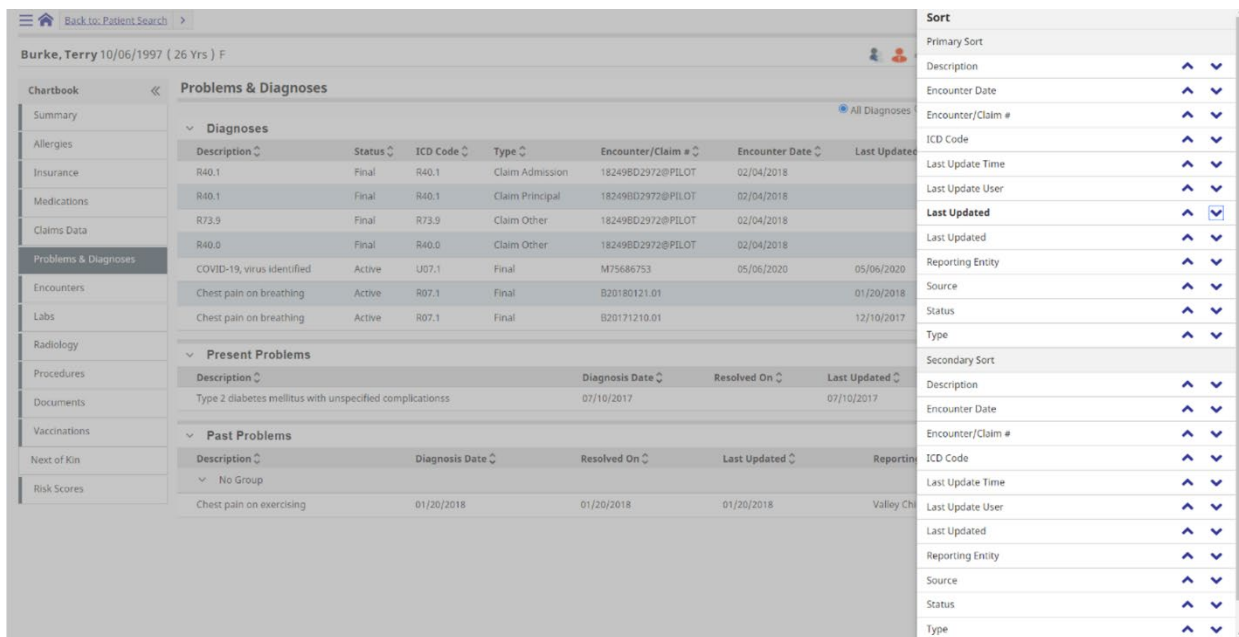
Diagnoses Sorted by Last Updated

Description	Status	ICD Code	Type	Encounter/Claim #	Encounter Date	Last Updated	Reporting Entity	Source
R40.1	Final	R40.1	Claim Admission	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R40.1	Final	R40.1	Claim Principal	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R73.9	Final	R73.9	Claim Other	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R40.0	Final	R40.0	Claim Other	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
COVID-19, virus identified	Active	U07.1	Final	M75686753	05/06/2020	05/06/2020	Arrowhead Regional Medical Center	Clinical
Chest pain on breathing	Active	R07.1	Final	B20180121.01		01/20/2018	BTCH_CA_BTCH_H	Clinical
Chest pain on breathing	Active	R07.1	Final	B20171210.01		12/10/2017	BTCH_CA_BTCH_H	Clinical

Figure 44: Problems & Diagnoses Sorted by Last Updated

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click

on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.



The screenshot displays the 'Problems & Diagnoses' tab for a patient named Burke, Terry (10/06/1997, 26 Yrs, F). The interface includes a left sidebar with navigation options like Summary, Allergies, Insurance, Medications, Claims Data, Problems & Diagnoses (selected), Encounters, Labs, Radiology, Procedures, Documents, Vaccinations, Next of Kin, and Risk Scores. The main content area is divided into three sections: Diagnoses, Present Problems, and Past Problems. Each section has a search box and a table of data. The 'Diagnoses' table lists various conditions with columns for Description, Status, ICD Code, Type, Encounter/Claim #, Encounter Date, and Last Updated. The 'Present Problems' table lists current issues with columns for Description, Diagnosis Date, Resolved On, and Last Updated. The 'Past Problems' table lists historical issues with columns for Description, Diagnosis Date, Resolved On, Last Updated, and Reporting Entity. On the right side, a 'Sort' panel allows users to select a Primary Sort (Description, Encounter Date, Encounter/Claim #, ICD Code, Last Update Time, Last Update User, Last Updated, Last Updated, Reporting Entity, Source, Status, Type) and a Secondary Sort (Description, Encounter Date, Encounter/Claim #, ICD Code, Last Update Time, Last Update User, Last Updated, Reporting Entity, Source, Status, Type). The 'Last Updated' option is currently selected for the Primary Sort.

Figure 45: Problems & Diagnoses Sort Options

Three search boxes are available in the Problems & Diagnoses tab: one for the Diagnoses table, another for the Present Problems table, and a third for the Past Problems table. You can search within any table by entering at least one character in the search box and clicking enter. Search results will be highlighted in yellow.

Problems & Diagnoses

Diagnoses

All Diagnoses

Clinically-Sourced Diagnoses Only

Claims-Sourced Diagnoses Only

4

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Sorted by Last Updated

Description	Status	ICD Code	Type	Encounter/Claim #	Encounter Date	Last Updated	Reporting Entity	Source
R40.1	Final	R40.1	Claim Admission	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R40.1	Final	R40.1	Claim Principal	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R73.9	Final	R73.9	Claim Other	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
R40.0	Final	R40.0	Claim Other	18249BD2972@PILOT	02/04/2018		Inland Empire Health Plan	Clinical
COVID-19, virus identified	Active	U07.1	Final	M75686753	05/06/2020	05/06/2020	Arrowhead Region Medical Center	Clinical
Chest pain on breathing	Active	R07.1	Final	B20180121.01		01/20/2018	BTCH_C A BTCH_H	Clinical
Chest pain on breathing	Active	R07.1	Final	B20171210.01		12/10/2017	BTCH_C A BTCH_H	Clinical

Present Problems

Search

🔍

🔗

Sorted by Diagnosis Date

Description	Diagnosis Date	Resolved On	Last Updated	Reporting Entity	Source
Type 2 diabetes mellitus with unspecified complications	07/10/2017		07/10/2017	Valley Childrens Medical Group	Clinical

Past Problems

Search

🔍

🔗

🔗

Grouped, Sorted

Description	Diagnosis Date	Resolved On	Last Updated	Reporting Entity	Source
No Group					
Chest pain on exercising	01/20/2018	01/20/2018	01/20/2018	Valley Childrens Medical Group	Clinical


Figure 46: Problems & Diagnoses Search Boxes

e. Encounters


To view inpatient and outpatient details, click the **Encounters** tab. The encounters are organized by **Hospital and Emergency Department (ED)** visits and **Outpatient** visits. You can filter the encounters by **All Encounters**, **Clinically-Sourced Encounters Only**, or **Claims-Sourced Encounters Only** by selecting the radio button located at the top right side of the screen. The tab includes the following columns in the two tables:

Hospital and ED:

- **Admission Date:** The date the patient was admitted to the facility
- **Discharge Date:** The date the patient was discharged from the facility where they were admitted
- **Patient Class:** The type of encounter. This column will include clinically-sourced data only and you will see inpatient or emergency displayed.
- **Hospital Service:** The location of where the patient is treated. This will include clinically-sourced data only.
- **Reporting Entity:** The organization that reported the encounter
- **Clinician:** The name of the physician who treated the patient
- **Discharge Diagnosis:** The diagnosis the patient had upon discharge

- **Discharge Disposition:** Where the patient was discharged to (e.g., discharged to home)
- **Source:** Whether the problem or diagnosis was clinical or claims data
- **Insurance:** Insurance information provided during the encounter. Click on the details icon  to see the insurance details
- **Encounter/Claim #:** The number assigned to the particular encounter

Outpatient:

- **Date of Service:** The date of the outpatient encounter
- **Specialty:** The specialty of the outpatient service provided
- **Service Provided:** The service provided during an outpatient visit
- **Diagnosis:** The diagnosis given during the outpatient visit
- **Reporting Entity:** The organization that reported the encounter
- **Clinician:** The name of the physician who treated the patient
- **Source:** Whether the problem or diagnosis was clinical or claims data
- **Insurance:** Insurance information provided during the encounter. Click on the details icon  to see the insurance details.
- **Encounter/Claim #:** The number assigned to the particular encounter

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▼ Hospital and ED All Encounters Clinically-Sourced Encounters Only Claims-Sourced Encounters Only Sorted by Admission Date

Admission Date	Discharge Date	Patient Class	Hospital Service	Reporting Entity	Clinician	Discharge Diagnosis	Discharge Disposition	Source	Insurance	Encounter/Claim #
05/06/2020	05/06/2020	Emergency	Emergency Room	Arrowhead Regional Medical Center	Keith D Curtis	-COVID-19, virus identified	Discharge to home	Clinical		M75686753
01/02/2019	01/02/2019	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31756675761RPN
11/07/2018	11/08/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		3175665675761
10/11/2018	10/12/2018	Inpatient	MED	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31798875761
10/10/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31555675761
08/01/2018	08/03/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31967675761
08/01/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31112675761
02/04/2018		Outpatient	Unknown	Inland Empire Health Plan		-R40.1 -R73.9 -R40.0		Claim		18249BD2972@PILOT

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▼ Outpatient Sorted by Date of Service

Date of Service	Specialty	Service Provided	Diagnosis	Reporting Entity	Clinician	Source	Insurance	Encounter/Claim #
05/10/2018	Attending			Arrowhead Regional Medical Center	Keith D Curtis	Clinical		3175661RPN
07/10/2017			VCMG		Keith D Curtis	Clinical		3175661RPN
07/10/2017		-Diabetic foot exam		Arrowhead Regional Medical Center		Clinical		A20180710.01

Figure 47: Encounters

Within the Encounters tab, you can group data by clicking on the “Sorted by” button on the top right side of the screen and entering text in the “Group” field. The Hospital and ED table allows grouping by Patient Class and Reporting Entity. The Outpatient data allows grouping by Reporting Entity.

Encounters

▼ Hospital and ED All Encounters Clinically-Sourced Encounters Only Claims-Sourced Encounters Only Grouped, Sorted

Admission Date	Discharge Date	Patient Class	Hospital Service	Reporting Entity	Clinician	Discharge Diagnosis	Discharge Disposition	Source	Insurance	Encounter/Claim #
▼ Arrowhead Regional Medical Center										
05/06/2020	05/06/2020	Emergency	Emergency Room	Arrowhead Regional Medical Center	Keith D Curtis	-COVID-19, virus identified	Discharge to home	Clinical		M75686753
01/02/2019	01/02/2019	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31756675761RPN
11/07/2018	11/08/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		3175665675761
10/11/2018	10/12/2018	Inpatient	MED	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31798875761
10/10/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31555675761
08/01/2018	08/03/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31967675761
08/01/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31112675761
▼ BTCH_CA_BTCH_H										
01/20/2018	01/21/2018	Emergency	CAR	BTCH_CA_BTCH_H		-Chest pain on breathing	Discharge to home	Clinical		B20180121.01

Figure 48: Encounters Grouping

Additionally, within the Encounters tab you can sort data within each table by primary and secondary fields. The default sort in the Hospital and ED table is *Admission Date* and in the Outpatient table is *Date of Service*. You can change the sort order by clicking on **Sorted by Admission Date/Date of Service**.

All Encounters Clinically-sourced encounters only Claims-sourced encounters only

 Sorted by Admission Date

Admission Date	Discharge Date	Patient Class	Hospital Service	Reporting Entity	Clinician	Discharge Diagnosis	Discharge Disposition	Source	Insurance	Encounter/Claim #
05/06/2020	05/06/2020	Emergency	Emergency Room	Arrowhead Regional Medical Center	Keith D Curtis	-COVID-19, virus identified	Discharge to home	Clinical		M75686753
01/02/2019	01/02/2019	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31756675761RPN
11/07/2018	11/08/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		3175665675761
10/11/2018	10/12/2018	Inpatient	MED	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical		31798875761

Figure 49: Encounters Sorted by Admission Date/Date of Service

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click **Reset**.

Back to Patient Search >

Burke, Terry 10/06/1997 (26 Yrs) F

Chartbook << Encounters >> All Encounters

Hospital and ED

Admission Date	Discharge Date	Patient Class	Hospital Service	Reporting Entity	Clinician	Discharge Diagnosis	Discharge Disposition	Source	Insurance	Encounter/Claim #
05/06/2020	05/06/2020	Emergency	Emergency Room	Arrowhead Regional Medical Center	Keith D Curtis	-COVID-19, virus identified	Discharge to home	Clinical	...	M75686753
01/02/2019	01/02/2019	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31756675761RPN
11/07/2018	11/08/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	3175665675761
10/11/2018	10/12/2018	Inpatient	MED	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31798875761
10/10/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31555675761
08/01/2018	08/03/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31967675761
08/01/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31112675761
02/04/2018		Outpatient	Unknown	Inland Empire Health Plan		-R40.1 -R73.9 -R40.0		Claim	...	18249BD2972@PILOT

Page 1 Next >

Outpatient

Date of Service	Specialty	Service Provided	Diagnosis	Reporting Entity	Clinician
05/10/2018	Attending			Arrowhead Regional Medical Center	Keith D Curtis
07/10/2017				VCMG	Keith D Curtis
07/10/2017		-Diabetic foot exam		Arrowhead Regional Medical Center	

Sort: Primary Sort
 Admission Date
 Clinician
 Discharge Date
 Discharge Diagnosis
 Discharge Disposition
 Encounter/Claim #
 Hospital Service
 Insurance
 Patient Class
 Reporting Entity
 Source
 Secondary Sort
 Clinician
 Discharge Date
 Discharge Diagnosis
 Discharge Disposition
 Encounter/Claim #
 Hospital Service
 Insurance
 Patient Class
 Reporting Entity
 Source

Reset Apply

Figure 50: Encounters Sort Options

Two search boxes are available in the Encounters tab, one for the Hospital and ED table and the other for the Outpatient table. You can search within either table by entering at least one character in the search box and clicking enter. Search results will be highlighted in yellow.

Encounters

All Encounters Clinically-Sourced Encounters Only Claims-Sourced Encounters Only

Hospital and ED

Search: A Sorted by Admission Date

Admission Date	Discharge Date	Patient Class	Hospital Service	Reporting Entity	Clinician	Discharge Diagnosis	Discharge Disposition	Source	Insurance	Encounter/Claim #
05/06/2020	05/06/2020	Emergency	Emergency Room	Arrowhead Regional Medical Center	Keith D Curtis	-COVID-19, virus identified	Discharge to home	Clinical	...	M75686753
01/02/2019	01/02/2019	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31756675761RPN
11/07/2018	11/08/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	3175665675761
10/11/2018	10/12/2018	Inpatient	MED	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31798875761
10/10/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31555675761
08/01/2018	08/03/2018	Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31967675761
08/01/2018		Emergency	ER	Arrowhead Regional Medical Center	Keith D Curtis		Discharge to home	Clinical	...	31112675761
02/04/2018		Outpatient	Unknown	Inland Empire Health Plan		-R40.1 -R73.9 -R40.0		Claim	...	18249BD2972@PILOT

Figure 51: Encounters Search Boxes

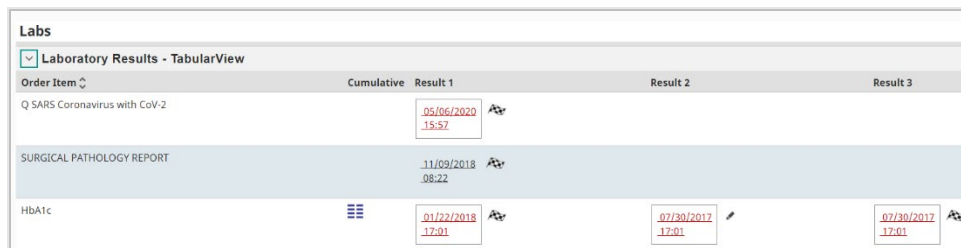
f. Labs

View and compare laboratory orders and test results individually or side by side by clicking on the **Labs** tab. Two tables are available within the Labs tab, Laboratory Results – Tabular View and Lab Results Table [Across All Episodes].

<

Figure 52: Laboratory Results

In the Laboratory Results – Tabular View, the Lab Order Item will be displayed with the Result Date, and a cumulative view option. A flag is shown next to finalized lab results. A pencil is shown next to results that have been corrected. Results in red indicate abnormal results.



Order Item	Cumulative	Result 1	Result 2	Result 3
Q SARS Coronavirus with CoV-2	05/06/2020 15:57			
SURGICAL PATHOLOGY REPORT	11/09/2018 08:22			
HbA1c	01/22/2018 17:01	07/30/2017 17:01	07/30/2017 17:01	07/30/2017 17:01

Figure 53: Laboratory Order

To see the results of a lab order, click on the date to the right of the **Order Item**. The following details will be displayed on the screen:

- **Patient:** Name of patient
- **MRN:** Patient MRNs (this is the full list of MRNs associated with the patient's medical record)
- **DOB:** Patient date of birth
- **Order Start Date & Time:** Date and time of lab order
- **Ordering Clinician:** Clinician who ordered the lab
- **Specimen:** Sample
- **Specimen Collection Date & Time:** Date and time of sample collection
- **Specimen Received Date & Time:** Date and time of sample received
- **Results Date & Time:** Date and time of results
- **Results Status:** The status of finding the test values with "Final" or "Correction to Results". In this column will see either final or correction to results.
- **Placer ID:** The unique identifier for a lab order that links the orders placed with the results
- **Last Updated At:** The facility that was the last one to update the lab result
- **Age at Time of Test:** Patient age at the time of test
- **Test Item:** The name of the test
- **Abnormality/Flag:** Indicates if a result is abnormal by displaying normal, low, or high
- **Value:** The test's numerical value
- **Units:** The units of the test
- **Reference Range:** The normal range of the test results
- **Test Item Status:** The status of the test (e.g., final)
- **Comments:** Comments related to the test
- **Sensitivities:** Sensitivities to the test
- **Observation Time:** The date and time the test took place
- **Performed At:** The location where the test was performed

Results Detail

Q SARS Coronavirus with CoV-2


[Previous Result](#)
[Next Result](#)
[Order Details](#)

Patient	Burke, Terry	Result Date & Time	05/06/2020 15:57
MRN	R00123321 HealthNet (HLNT) M0031417 Arrowhead Regional Medical Center 007131194EC3849rg45ydf7D31894E77@PILOT Inland Empire Health Plan 10007031417 Valley Childrens Medical Group B006022140859 Barstow Community Hospital	Result Status	Final
DOB	10/06/1997	Placer ID	240742922
Order Start Date & Time		Last Updated At	
Ordering Clinician	SY,ROLANDO	Age at Time of Test	22 Years
Specimen			
Specimen Collection Date & Time	05/06/2020 15:57		
Specimen Received Date & Time	05/06/2020 15:57		

Test Item	Abnormality	Value	Units	Reference Range	Test Item Status	Comments	Sensitivities	Observation Time	Performed At
Symptom		NOT GIVEN			Final			05/06/2020 15:57	
Specimen source identified		NP			Final			05/06/2020 15:57	
Q COVID-19 OVERALL RESULT	Abnormal	DETECTED		NOT DETECTED	Final			05/06/2020 15:57	
SARS Coronavirus z	Abnormal	POSITIVE		NEGATIVE	Final			05/06/2020 15:57	
SARS coronavirus RNA (Presence) in Unspecified specimen by Hdd with probe detection	Abnormal	POSITIVE		NEGATIVE	Final	The specimen is positive for SARS-CoV-2, the coronavirus associated with COVID-19. Due to the current public health emergency, Quest Diagnostics is receiving a high volume of samples from a wide variety of swabs and media for COVID-19 testing. In order to serve patients during this public health crisis, samples from appropriate clinical sources are being tested. Negative test results derived from specimens received in non-commercially manufactured viral collection and transport media, or in media and sample collection kits not yet authorized by FDA for COVID-19 testing should be cautiously evaluated and the patient potentially subjected to extra precautions such as additional clinical monitoring, including collection of an additional specimen. This test has been authorized by the FDA under an Emergency Use Authorization (EUA) for use by authorized laboratories. Please review the 'Fact Sheets' for health care providers, and patients and the FDA authorized labeling available on the Quest website: www.QuestDiagnostics.com/Covid19 TEST PERFORMED AT: QUEST DIAGNOSTICS-WEST HILLS 8401 FALLBROOK AVENUE WEST		05/06/2020 15:57	

Figure 54: Laboratory Order Item

When a test has been run multiple times, test dates will be listed next to one another.

You can compare test results side-by-side by clicking the **Cumulative View** icon .

Labs

☒ Laboratory Results - TabularView


Order Item	Cumulative	Result 1	Result 2	Result 3
Q SARS Coronavirus with CoV-2		05/06/2020 15:57		
SURGICAL PATHOLOGY REPORT		11/09/2018 08:22		
HbA1c		01/22/2018 17:01	07/30/2017 17:01	07/30/2017 17:01

Figure 55: Comparing Results

All test results will be displayed on the screen. The results include:

- **Test Items:** The name of the test
- **Reference Range:** The normal numerical range of test results
- **Units:** The units of the test
- **Date:** The date the test was completed

Graph the results to easily identify trends and changes over time by clicking **Cumulative Graph**.

Trend						
Test Items	Reference Range	Units	01/22/2018 17:01	07/30/2017 17:01	07/30/2017 17:01	07/30/2017 17:01
HbA1c	4 - 5.6	%	9.6 A	6.44 * A		9.28 A
Cumulative Graph						

Figure 56: Cumulative Results

Graph details will be listed above the graph.

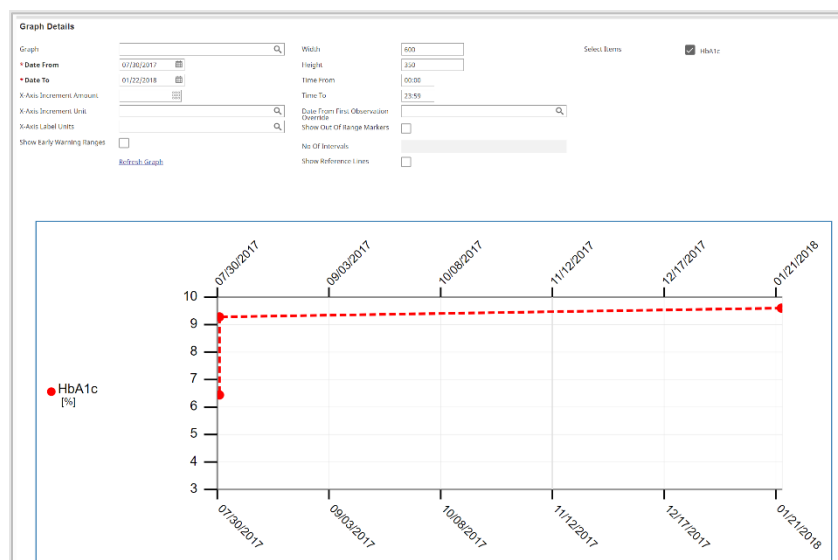


Figure 57: Cumulative Graph

To go back to the Lab Tab, click on the **Back to: Chart** button on the left side of the screen. Under the Tabular View, a second table is displayed “Lab Results Table (Across All Episodes).” The following details are displayed:

- **Lab Test:** The name of lab test
- **Result:** The result of the lab test
- **Units:** The units of the result
- **Flag:** An indicator of whether the results were normal, low, or high

- **Reference Range:** The normal reference range of the lab results
- **Status:** The status of the lab results
- **Trend:** An option that allows you to see details of all associated lab results
- **Order:** The order associated with the lab test
- **Facility:** The location where the test was performed
- **Collection Date:** The date the lab order sample was collected
- **Details:** Additional details related to the lab test

Lab Results Table [Across All Episodes]									
Lab Test	Result	Units	Flag	Reference Range	Status	Trend	Order	Facility	Collection Date
Q SARS Coronavirus with CoV-2	NOT GIVEN				Final		Symptom		05/06/2020
Q SARS Coronavirus with CoV-2	NP				Final		Specimen source identified		05/06/2020
Q SARS Coronavirus with CoV-2	POSITIVE		Abnormal	NEGATIVE	Final		SARS coronavirus RNA [Presence] in Unspecified specimen by NAA with probe detection		05/06/2020
Q SARS Coronavirus with CoV-2	POSITIVE		Abnormal	NEGATIVE	Final		SARS Coronavirus 2		05/06/2020
Q SARS Coronavirus with CoV-2	DETECTED		Abnormal	NOTDETECTED	Final		Q COVID-19 OVERALL RESULT		05/06/2020
HbA1c	9.6	%	Abnormal	4 - 5.6	Final		HbA1c	Hospital 1 UA Results	01/22/2018
CBC with automated diff	5.5	K/uL	Normal	4.0 - 10.0	Final		WBC	Hospital 1 UA Results	10/30/2017
Vitamin D 25-OH	40.4	nmol/L	Low	>75.0	Final		Vitamin D 25-OH	Hospital 1 UA Results	10/30/2017

Figure 58: Lab Results [Across All Episodes]

To review trends in the lab results, click on **Trend**. This will open a new window with details of all associated labs.

Trend				
Test Items	Reference Range	Units	05/06/2020 15:57	
Symptom			NOT GIVEN	
Specimen source identified			NP	
Q COVID-19 OVERALL RESULT	NOT DETECTED		DETECTED A	
SARS Coronavirus 2	NEGATIVE		POSITIVE A	
SARS coronavirus RNA [Presence] in Unspecified specimen by NAA with probe detection	NEGATIVE		POSITIVE * A	

Figure 59: Lab Results [Across All Episodes] Trend

To review test item details, click on **Details**. Details include:

- **Episode Hospital:** Location where lab was completed
- **Test Item Code:** Code of the lab completed

- **Test Item:** The name of the test
- **Value:** The test's numerical value
- **Reference Range:** The normal numerical range of test results
- **Units:** The units of the test (e.g., fL, m/u, %)
- **Test Items Status:** The status of finding the test values with "Final" or "Correction to results." In this column will see either final or correction to results.
- **Comments:** Comments from the provider

Test Item Details	
Episode Hospital	Arrowhead Regional Medical Center
Test Item Code	75325-1
Test Item	Symptom
Value	NOT GIVEN
Reference Range	
Units	
Test Item Status	Final
Comments	

Figure 60: Lab Results [Across All Episodes] Details

You can expect to find the following types of documents in the **Labs** tab:

- Anatomic Pathology – Interfaces Only
- Blood Bank – Interfaces Only
- Blood Gases
- Blood Bank
- Chemistry
- Cytopathology
- Hematology
- Immunology
- Laboratory
- Microbiology
- Mycology
- Outside Lab
- Pathology
- Surgical Pathology

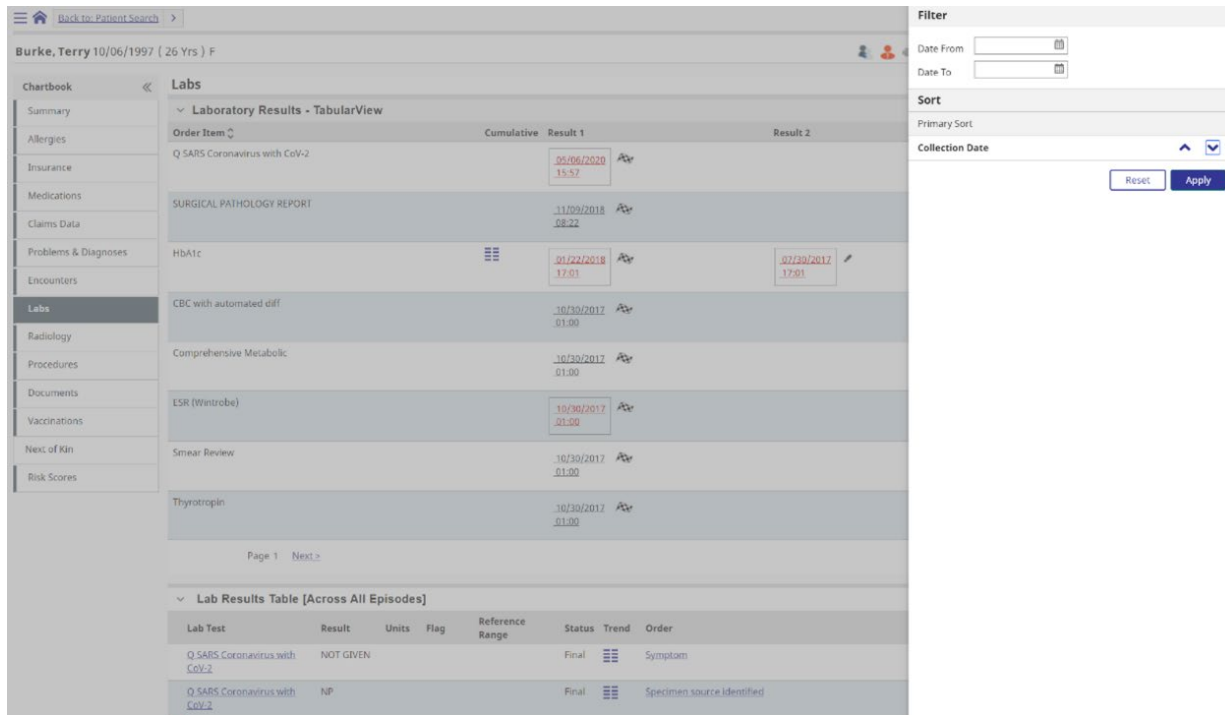
- Serology
- Toxicology
- Urinalysis

Within the Labs tab there is the ability to sort data by a primary field. The default sort in the Lab Results Across All Episodes table is *Collection Date*. You can change the sort order by clicking on **Sorted by Collection Date**.

Lab Results Table [Across All Episodes]										<input type="text" value="Search"/>	<input type="button" value="Q"/>	Sorted by Collection Date
Lab Test	Result	Units	Flag	Reference Range	Status	Trend	Order		Facility	Collection Date		Details
Q SARS Coronavirus with CoV-2	NOT GIVEN				Final		Symptom			05/06/2020		
Q SARS Coronavirus with CoV-2	NP				Final		Specimen source identified			05/06/2020		
Q SARS Coronavirus with CoV-2	POSITIVE		Abnormal	NEGATIVE	Final		SARS coronavirus RNA [Presence] in Unspecified specimen by NAA with probe detection			05/06/2020		

Figure 61: Lab Results [Across All Episodes] Sorted by Collection Date

To select a new sort order, click on the ▲ icon to sort **Collection Order** in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort it in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.



Order Item	Cumulative	Result 1	Result 2
Q SARS Coronavirus with CoV-2		05/06/2020 15:57	Asx
SURGICAL PATHOLOGY REPORT		11/09/2018 08:22	Asx
HbA1c		01/22/2018 17:01	Asx
CBC with automated diff		10/30/2017 01:00	Asx
Comprehensive Metabolic		10/30/2017 01:00	Asx
ESR (Wintrobe)		10/30/2017 01:00	Asx
Smear Review		10/30/2017 01:00	Asx
Thyrotropin		10/30/2017 01:00	Asx

Lab Test	Result	Units	Flag	Reference Range	Status	Trend	Order
Q SARS Coronavirus with CoV-2	NOT GIVEN				Final		Symptom
Q SARS Coronavirus with CoV-2	NP				Final		Specimen source identified

Figure 62: Lab Results [Across All Episodes] Sort Option

Additionally, to filter lab data displayed in this table, select a **Date From** and **Date To** by entering dates in both fields and clicking **Apply**. The filtered data will now be displayed in the table according to the dates entered in the filter.

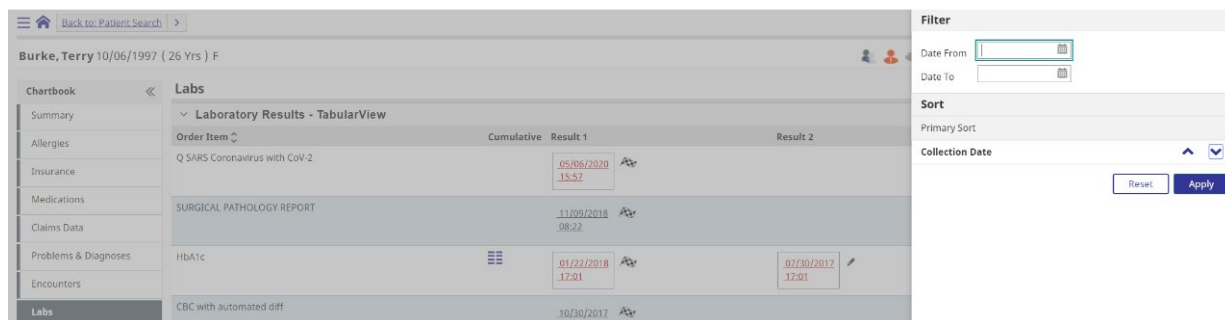


Figure 63: Lab Results [Across All Episodes] Date Filter

You can search within the Lab Results Table [Across All Episodes] table by entering at least one character in the search box and clicking enter. Search results will be highlighted in yellow.

Lab Results Table [Across All Episodes] Search Sorted by Collection Date


Lab Test	Result	Units	Flag	Reference Range	Status	Trend	Order	Facility	Collection Date	Details
Q SARS Coronavirus with CoV-2	NOT GIVEN				Final		Symptom		05/06/2020	
Q SARS Coronavirus with CoV-2	NP				Final		Specimen source identified		05/06/2020	
Q SARS Coronavirus with CoV-2	POSITIVE		Abnormal	NEGATIVE	Final		SARS coronavirus RN [Presence] in Unspecified specimen by N [A] with probe detection		05/06/2020	
Q SARS Coronavirus with CoV-2	POSITIVE		Abnormal	NEGATIVE	Final		SARS Coronavirus 2		05/06/2020	
Q SARS Coronavirus with CoV-2	DETECTED		Abnormal	NOT DETECTED	Final		Q COVID-19 OVERALL RESULT		05/06/2020	
HbA1c	9.6	%	Abnormal	4 - 5.6	Final		HbA1c	Hospital 1 U Results	01/22/2018	

Figure 64: Lab Results [Across All Episodes] Search Box

g. Radiology

To see a list of your patient's radiology results, click the **Radiology** tab. The results will include:

- **Description:** The radiology procedure the patient was given (e.g. x-ray)
- **Details:** Additional details about the report including: history, comparison, technique, findings, impression, and dictated by. See the description of additional details below.
- **Date:** The date the radiology procedure was administered to the patient
- **Status:** The status of the radiology test. In this column you will see either final or corrected
- **Reporting Entity:** The organization that reported the radiology result

To see more information, click the **Details** icon .


Burke, Terry 10/06/1997 (26 Yrs) F More demographics

Chartbook	Radiology
Summary	<div> <div>Description</div> <div>Details</div> <div>Date</div> <div>Status</div> <div>Reporting Entity</div> </div>
Allergies	XR CHEST SINGLE VIEW (71045)
Insurance	Chest X-ray portable
Medications	XR Hand Minimum 3 Views
Claims Data	
Problems & Diagnoses	
Encounters	
Labs	
Radiology	
Procedures	
Documents	
Vaccinations	
Next of Kin	
Risk Scores	





Figure 65: Radiology Results

Additional radiology details will appear on the screen. Details may include:

- **Specimen Collection Date & Time:** The date and time the radiology order took place
- **Ordering Clinician:** The clinician that ordered the radiology test
- **Date Created:** The date the test result was created
- **Result Status:** The status of the results. In this column you will see either final or correction to results.
- **Filler Number:** The number of the test result
- **Last Updated Facility:** The facility that last updated the results
- **Age at Time of Test:** The age of the patient at the time of the test
- **Facility Details:** Facility name, number, and address
- **Clinician Details:** Clinician notes or comments
- **Procedure:** A description of the test that was completed
- **Findings:** A description of the test findings
- **Patient Name:** The name of the patient undergoing the test


[Back to Chart](#)

Burke, Terry 10/06/1997 - (26 Yrs) - F

Results Detail

Print

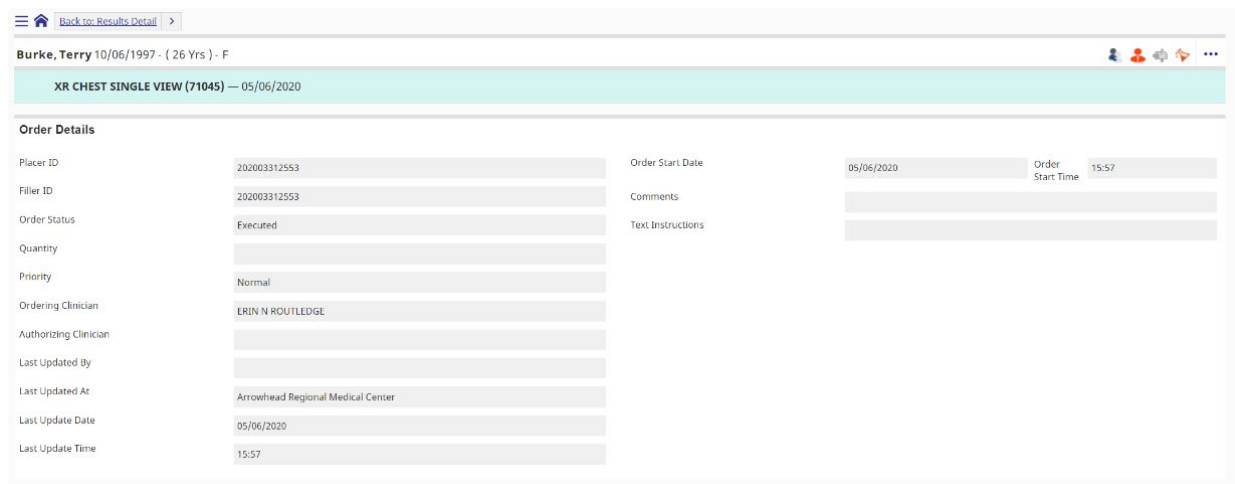
XR CHEST SINGLE VIEW (71045)

Patient	Burke, Terry		
MRN	R00123321 HealthNet (HLNT) M0031417 Arrowhead Regional Medical Center 007131194EC3849rg45ydf7D31894E77@PLOT Inland Empire Health Plan 10007031417 Valley Childrens Medical Group B006022140859 Barstow Community Hospital		
DOB	10/06/1997		
	Order Details		
Exam Date & Time	05/06/2020	15:57	Date Created
Ordering Clinician	ROUTLEDGE, ERIN		Result Status
			Final
			Filler Number
			202003312553
			Last Updated At
			Arrowhead Regional Medical Center
			Age at Time of Test
			22 Years

Result	<div> Chest single view 5/06/2020 COMPARISON: 5/06/2020 HISTORY: Shortness of breath. FINDINGS: AP portable semiupright view of the chest is available for review. As compared to prior exam 5/06/2020 there is poor inspiration with accentuation the heart size. There is interval increase in interstitial/vascular prominence as compared to prior exam with question of developing bilateral groundglass opacities limited evaluation due to low lung volumes. No frank focal consolidation, pneumothorax, pleural effusion or acute osseous abnormality's are identified. IMPRESSION: 1. As compared to prior exam there is increase in the interstitial prominence and/or vascular congestion with stable poor inspiration. Findings are nonspecific and may represents viral interstitial pneumonia. 2. Also as compared to prior exam there is a question of developing bilateral vague groundglass opacities, limited due to low lung volumes. No frank focal consolidation identified. Again findings can be seen with COVID/viral pneumonia. Appropriate follow-up recommended. No preliminary report was provided for this exam. </div>
--------	--

Figure 66: Radiology Document

You can also choose to view the order details and leave out the findings by clicking on **Order Details**.



The screenshot shows the 'Order Details' page for a patient named Terry Burke, born 10/06/1997, 26 years old, female. The order is for an 'XR CHEST SINGLE VIEW (71045)' dated 05/06/2020. The page displays various order details in a table format:

Order Details	
Placer ID	202003312553
Order Start Date	05/06/2020
Order Start Time	15:57
Filler ID	202003312553
Comments	
Order Status	Executed
Text Instructions	
Quantity	
Priority	Normal
Ordering Clinician	ERIN N ROUTLEDGE
Authorizing Clinician	
Last Updated By	
Last Updated At	Arrowhead Regional Medical Center
Last Update Date	05/06/2020
Last Update Time	15:57

Figure 67: Radiology Order Details

You can expect to find the following types of documents in the **Radiology** tab:

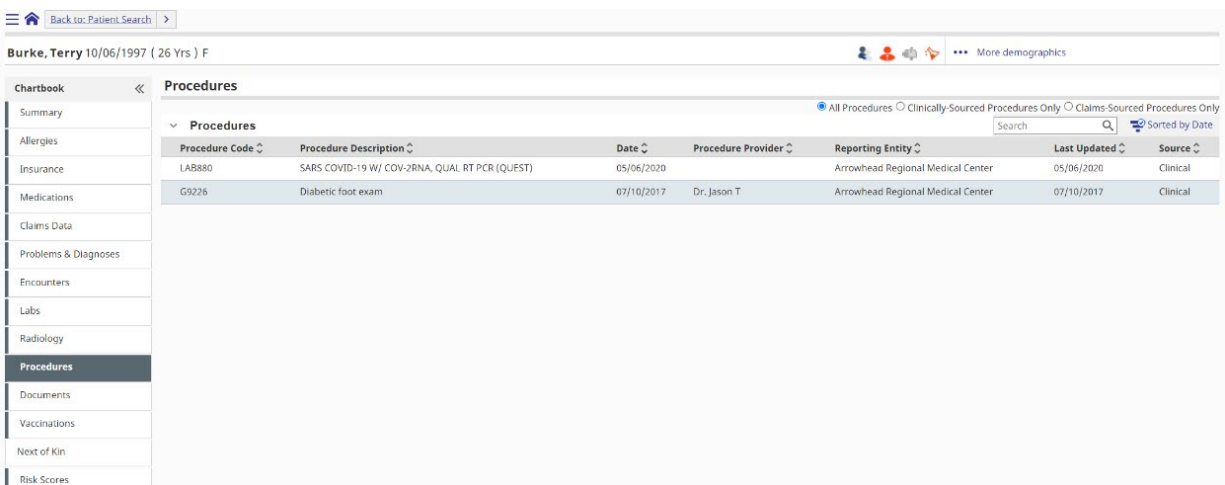
- CT Scan
- Cardiac Catheterization
- Cardiac Ultrasound
- Electrocardiac
- Electroneuro
- Diagnostic Imaging
- Nuclear Magnetic Resonance
- Nuclear Medicine Scan
- OB Ultrasound
- Radiology
- Radiology Ultrasound

h. Procedures

To view a list of your patient's procedures, click the **Procedures** tab. You can filter the procedures by **All Procedures**, **Clinically-Sourced Procedures Only**, or **Claims-**

Sourced Procedures Only by selecting the radio button located at the top right side of the screen. The tab includes:

- **Procedure Code:** The code of the procedure given to the patient
- **Procedure Description:** Details of the procedure given to the patient (e.g., diabetic foot exam)
- **Date:** Date for when the procedure was performed on the patient
- **Procedure Provider:** The name of the provider who performed the procedure on the patient
- **Reporting Entity:** The organization that reported the procedure
- **Last updated:** The date of the latest update as it relates to the procedure
- **Source:** Data type (clinical or claims)



Procedure Code	Procedure Description	Date	Procedure Provider	Reporting Entity	Last Updated	Source
LAB880	SARS COVID-19 W/ COV-2RNA, QUAL RT PCR (QUEST)	05/06/2020		Arrowhead Regional Medical Center	05/06/2020	Clinical
G9226	Diabetic foot exam	07/10/2017	Dr. Jason T	Arrowhead Regional Medical Center	07/10/2017	Clinical

Figure 68: Procedures

Within the Procedures tab, you can group data by the Procedure Description and Reporting Entity by clicking on “Grouping by” button in the top right side of the screen and adding text in the “Group” field.



Procedure Code	Procedure Description	Date	Procedure Provider	Reporting Entity	Last Updated	Source
Arrowhead Regional Medical Center						
G9226	Diabetic foot exam	07/10/2017	Dr. Jason T	Arrowhead Regional Medical Center	07/10/2017	Clinical
LAB880	SARS COVID-19 W/ COV-2RNA, QUAL RT PCR (QUEST)	05/06/2020		Arrowhead Regional Medical Center	05/06/2020	Clinical

Figure 69: Procedures Grouping

Additionally, within the Procedures tab you can sort data by primary and secondary fields. The default sort in the Procedures tab is *Date*. You can change the sort order by clicking on **Sorted by Date**.

Procedures

☒ All Procedures ☐ Clinically-Sourced Procedures Only ☐ Claims-Sourced Procedures Only

Search **Sorted by Date**

Procedure Code	Procedure Description	Date	Procedure Provider	Reporting Entity	Last Updated	Source
LAB880	SARS COVID-19 W/ COV-2RNA, QUAL RT PCR (QUEST)	05/06/2020		Arrowhead Regional Medical Center	05/06/2020	Clinical
G9226	Diabetic foot exam	07/10/2017	Dr. Jason T	Arrowhead Regional Medical Center	07/10/2017	Clinical

Figure 70: Procedures Sorted by Date

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.

Back to Patient Search >

Burke, Terry 10/06/1997 (26 Yrs) F

Chartbook

- Summary
- Allergies
- Insurance
- Medications
- Claims Data
- Problems & Diagnoses
- Encounters
- Labs
- Radiology
- Procedures**
- Documents
- Vaccinations
- Next of Kin
- Risk Scores

Procedures

☒ All Procedures ☐ Clinically-Sourced Procedures Only ☐ Claims-Sourced Procedures Only

Procedure Code	Procedure Description	Date	Procedure Provider	Reporting Entity
LAB880	SARS COVID-19 W/ COV-2RNA, QUAL RT PCR (QUEST)	05/06/2020		Arrowhead Regi
G9226	Diabetic foot exam	07/10/2017	Dr. Jason T	Arrowhead Regi

Group

Sort

Primary Sort

Date ▲ ▼

Last Updated ▲ ▼

Procedure Code ▲ ▼

Procedure Description ▲ ▼

Procedure Provider ▲ ▼

Reporting Entity ▲ ▼

Source ▲ ▼

Secondary Sort

Last Updated ▲ ▼

Procedure Code ▲ ▼

Procedure Description ▲ ▼

Procedure Provider ▲ ▼

Reporting Entity ▲ ▼

Source ▲ ▼

Reset Apply

Figure 71: Procedures Sort Options

You can search within the Procedures tab by entering at least one character in the search box and clicking enter. The system will search for all results within the tab. Search results will be highlighted in yellow.

Procedures						
<input checked="" type="radio"/> All Procedures <input type="radio"/> Clinically-Sourced Procedures Only <input type="radio"/> Claims-Sourced Procedures Only						
Procedure Code	Procedure Description	Date	Procedure Provider	Reporting Entity	Last Updated	Source
LAB880	SARS COV-19 W/ COV-2RNA, QUAL RT PCR (QUEST)	05/06/2020		Arrowhead Regional Medical Center	05/06/2020	Clinical
G9226	Diabetic foot exam	07/10/2017	Dr. Jason T	Arrowhead Regional Medical Center	07/10/2017	Clinical

Figure 72: Procedures Search Box

i. Documents

Documents not included in the **Labs** or **Radiology** tabs can be found in the **Documents** tab. The document tab includes:

- **Document Name:** The name of the document (e.g., Discharge Summary)
- **Doc Type:** The type of the document (e.g., transcribed document, ED referral)
- **Details:** Click on details to see the document
- **Document Date:** The date the document was produced
- **Clinician:** The name of the clinician who produced the document
- **Reporting Entity:** The organization that reported the information in the document
- **Last Updated:** The date of the latest update as it relates to the document

Back to Patient Search		Burke, Terry 10/06/1997 (26 Yrs) F				
Documents		Search				
Document Name	Doc Type	Details	Document Date	Clinician	Reporting Entity	Last Updated
Consult Note	Consult Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021
Op Note	Op Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021
Pathology Report	Pathology Report		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021
Progress note	Progress note		05/06/2020		Arrowhead Regional Medical Center	05/06/2020
Physician Hospital Discharge summary	Transcribed Document		08/01/2018	Navjit Singh	Arrowhead Regional Medical Center	08/01/2018


Figure 73: Documents

To see the document details, click the **Document Name**. Details include:

- **Patient:** Name of patient
- **MRN:** Medical record numbers of patient
- **DOB:** Patient DOB
- **Clinician:** The name of the clinician who produced the document
- **Doc Type:** The type of document (e.g., transcribed document, ED referral)
- **Document:** The name of the document
- **External Id:** The numerical ID of the document
- **Status:** The status of the document. In this field you will see “Final” or “Correction to result.”
- **Notes:** The notes describing the document details (e.g., patient problems, discharge instructions, history of illness)
- **Encounter Date:** The date of the encounter
- **Transcription Date:** The date the document was produced
- **Signed Date:** The date the document was signed
- **Last Updated:** The date the document was last updated
- **Download/Print:** A button that allows you to download or print the document details

Documents and Notes	Download/Print
Patient	Burke, Terry
MRN	R00123321 HealthNet (HLNT) M0031417 Arrowhead Regional Medical Center 007131194EC3849srg45ydf7D31894E77@PILLOT Inland Empire Health Plan 10007031417 Valley Childrens Medical Group B006022140859 Barstow Community Hospital
DOB	10/06/1997
Clinician	Navjit Singh
Document Type	Consult Note
Document	Consult Note
External Id	259401357153
Status	F
Note	<p>Clinician: Doc Type: Document: Consult - Wound Care Consult - Wound Care (1029185929_1186) External Id: 16124446361 Status: Available for patient care Documents and Notes Activity Date: 09/06/2020 09:35 Transcription Date: 09/06/2020 09:35 Authorization Date: Last Updated Date: 09/07/2020 08:41 Subjective Consult: Woundcare Dr Karev Recommendation and care of wound 22 yr old female hx seizures with recent surgery on right low ankle grafting HOCBeing hit head on Motor vehicle accident 07/04/2020. patient suffered multiple injuries fractures bilateral legs ankles with ortho surgery. Then 08/4/20 had muscle flap and grafting of right medical ankle she also had woundvac on then removed. She continues on antbx Dr Karev at bedside discussing care and flap which is stable. right leg JP drain removed at bedside Chief Complaint/Reason for Consultation BIRA for multiple seizures. Pt had 4 seizures with AMR, given 10 mg Versed total (2.5 mg each seizure).</p>

Figure 74: Document Details

To see additional document details, click on the  icon. Details include:

- **Patient:** Name of patient
- **MRN:** Medical record numbers of patient
- **DOB:** Patient DOB
- **Clinician:** The name of the clinician who produced the document
- **Doc Type:** The type of document (e.g., transcribed document, ED referral)
- **Document:** The name of the document
- **External Id:** The numerical ID of the document
- **Status:** The status of the document. In this field you will see “Final” or “Correction to Result.”
- **Notes:** The notes describing the document details (e.g., patient problems, discharge instructions, history of illness)
- **Encounter Date:** The date of the encounter

- **Transcription Date:** The date the document was completed
- **Signed Date:** The date the document was signed
- **Last Updated:** The date the document was last updated
- **Download/Print:** Clicking on this button allows you to download or print the document

Documents and Notes	Download/Print
Patient	Burke, Terry
MRN	R00123321 HealthNet (HLNT) M0031417 Arrowhead Regional Medical Center 007131194EC3849rg45ydf7D31894E778PILOT Inland Empire Health Plan 10007031417 Valley Childrens Medical Group B006022140859 Barstow Community Hospital
DOB	10/06/1997
Clinician	Navjit Singh
Document Type	Consult Note
Document	Consult Note
External Id	259401357153
Status	F
Note	<p>Clinician: Doc Type: Document: Consult - Wound Care Consult - Wound Care (1029185929, t186) External Id: 1612446361 Status: Available for patient care Documents and Notes Activity Date: 09/06/2020 09:35 Transcription Date: 09/06/2020 09:35 Authorization Date: Last Updated Date: 09/07/2020 08:41</p> <p>Subjective Consult Woundcare Dr Karev Recommendation and care of wound 22 yr old female hx seizures with recent surgery on right low ankle grafting Hx: Being hit head on Motor vehicle accident 07/04/2020. patient suffered multiple injuries fractures bilateral legs ankles with ortho surgery. Then 08/4/20 had muscle flap and grafting of right medial ankle she also had woundvac on then removed. She continues on amtbx Dr Karev at bedside discussing care and flap which is stable. right leg JP drain removed at bedside Chief Complaint/Reason for Consultation BIBA for multiple seizures. Pt had 4 seizures with AMR, given 10 mg Versed total (2.5 mg each seizure).</p>

Figure 75: Additional Document Details

Note: If the document is a CCD, clicking on the document name will display the CCD document and clicking on the document details icon will display the details related to the CCD, such as type of document and activity/transcript dates, but not the actual CCD.

You can expect to find the following types of documents in the **Documents** tab:

- CCDA
- Patient Discharge Summary
- Nursing Service Measures

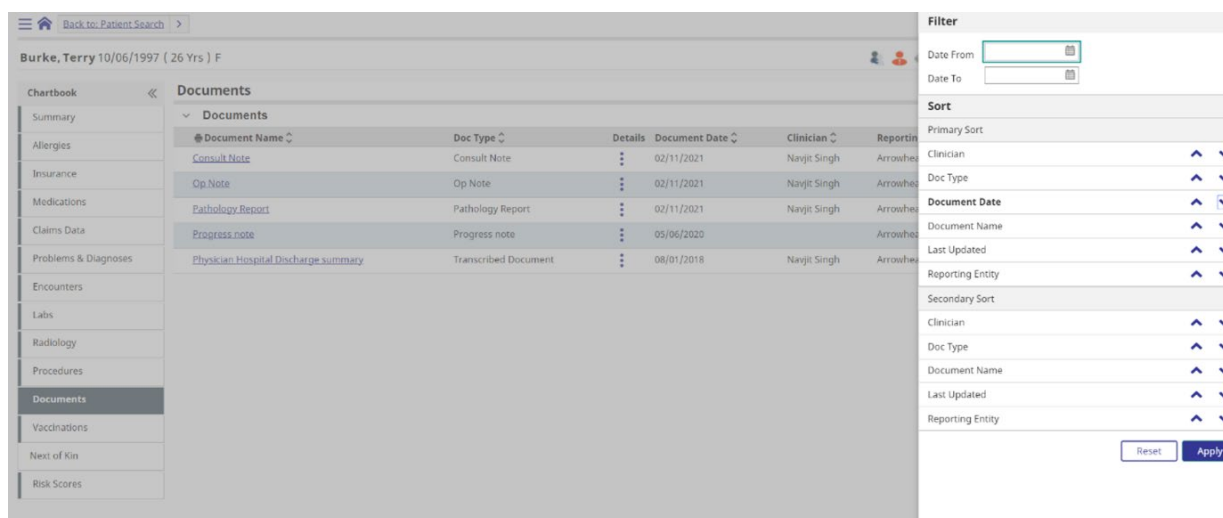
- Physician Note
- Physical Therapy
- All other documents not included in the **Radiology** or **Labs** tab

Within the Documents tab there is the ability to sort data by primary and secondary fields. The default sort in the Documents tab is *Document Date*. You can change the sort order by clicking on **Sorted by Document Date**.

Documents						
Documents						
Document Name	Doc Type	Details	Document Date	Clinician	Reporting Entity	Last Updated
Consult Note	Consult Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021
Op Note	Op Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021

Figure 76: Document Sorted by Date

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.



The screenshot shows a patient chart for Terry Burke, 10/06/1997 (26 Yrs) F. The left sidebar contains a 'Chartbook' with various tabs like Summary, Allergies, Insurance, etc. The 'Documents' tab is selected. The main area displays a list of documents. A 'Filter' panel on the right is open, showing options for 'Date From', 'Date To', and 'Sort'. Under 'Sort', there are sections for 'Primary Sort' and 'Secondary Sort'. The 'Primary Sort' section has 'Document Date' selected with a descending arrow (▼). The 'Secondary Sort' section has 'Clinician' selected with an ascending arrow (▲). At the bottom of the sort panel are 'Reset' and 'Apply' buttons.

Figure 77: Document Sort Option

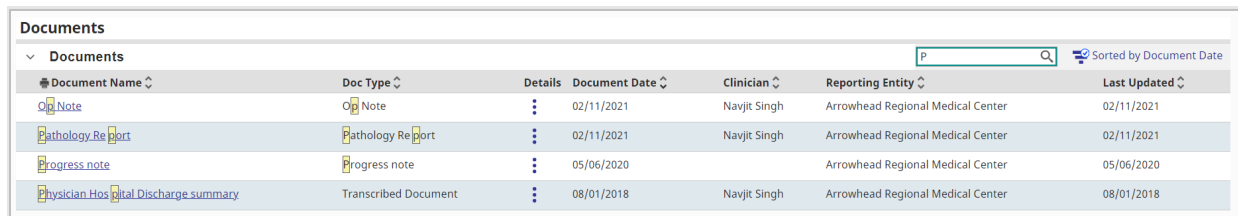
Additionally, to filter documents displayed in this table, select a **Date From** and **Date To** by entering dates in both fields and clicking **Apply**. The filtered documents will now be displayed in the table according to the dates entered in the filter.



Document Name	Doc Type	Details	Document Date	Clinician	Reporting Entity
Consult Note	Consult Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center
Op Note	Op Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center
Pathology Report	Pathology Report		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center

Figure 78: Document Filtered Dates

You can search within the documents tab by entering at least one character in the search box and clicking enter. The system will search for all results within the tab. Search results will be highlighted in yellow.



Document Name	Doc Type	Details	Document Date	Clinician	Reporting Entity	Last Updated
Op Note	Op Note		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021
Pathology Report	Pathology Report		02/11/2021	Navjit Singh	Arrowhead Regional Medical Center	02/11/2021
Progress note	Progress note		05/06/2020		Arrowhead Regional Medical Center	05/06/2020
Physician Hospital Discharge summary	Transcribed Document		08/01/2018	Navjit Singh	Arrowhead Regional Medical Center	08/01/2018

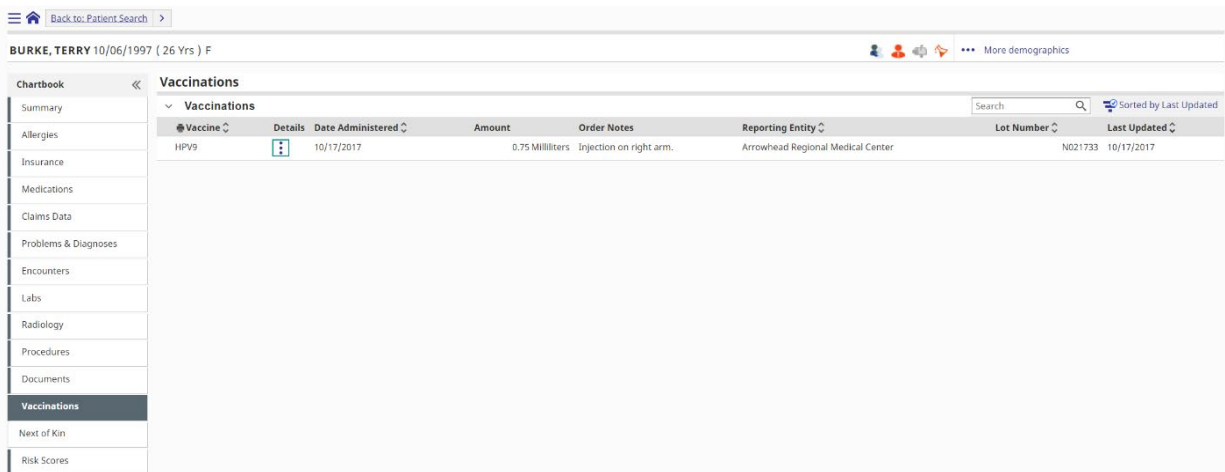
Figure 79: Document Search Box

j. Vaccinations

To view a list of patient vaccinations, click the **Vaccinations** tab. This tab includes:

- **Vaccine:** The name of the vaccination given to the patient
- **Details:** [Click here](#) for more details related to the vaccination
- **Date Administered:** The date when the vaccination was given to the patient
- **Amount:** The dosage or quantity of the vaccination (e.g., .75 milliliters)
- **Order Notes:** Notes about the vaccine order
- **Reporting Entity:** The organization that reported the vaccination
- **Lot Number:** The number of the vaccination
- **Last Updated:** The date of the last update to the vaccination

Within the Vaccinations tab you can sort data by primary and secondary fields. The default sort in the Vaccinations tab is Last Updated. You can change the sort order by clicking on **Sorted by Last Updated**.



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BURKE, TERRY 10/06/1997 (26 Yrs) F More demographics

Chartbook << Vaccinations

Summary
Allergies
Insurance
Medications
Claims Data
Problems & Diagnoses
Encounters
Labs
Radiology
Procedures
Documents
Vaccinations
Next of Kin
Risk Scores

Sorted by Last Updated

Vaccine	Details	Date Administered	Amount	Order Notes	Reporting Entity	Lot Number	Last Updated
HPV9		10/17/2017	0.75 Milliliters	Injection on right arm.	Arrowhead Regional Medical Center	N021733	10/17/2017

Figure 80: Vaccinations Sorted by Last Updated

To select a new sort order, choose from the list of available options displayed on the right side of the screen. One primary sort and one secondary sort can be selected. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.

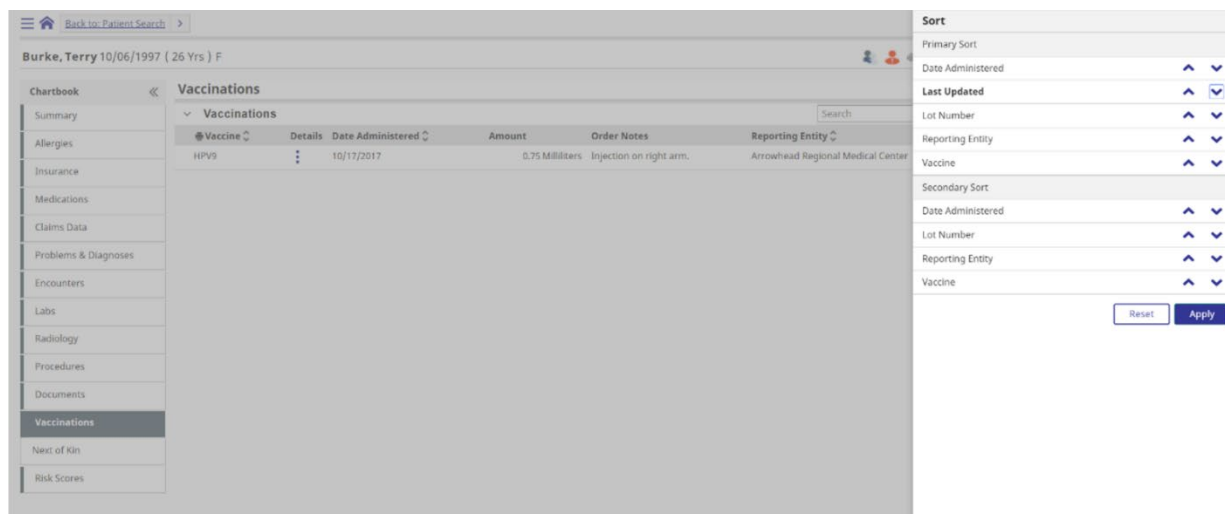


Figure 81: Vaccinations Sort Options

You can search within the vaccinations tab by entering at least one character in the search box and clicking enter. The system will search for all results within the tab. Search results will be highlighted in yellow.

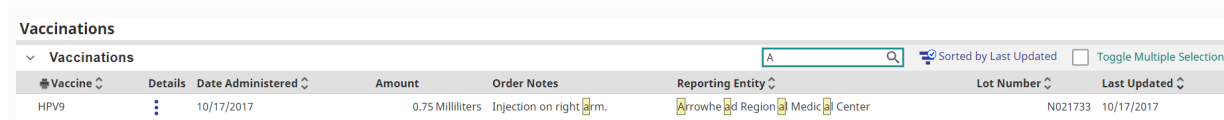

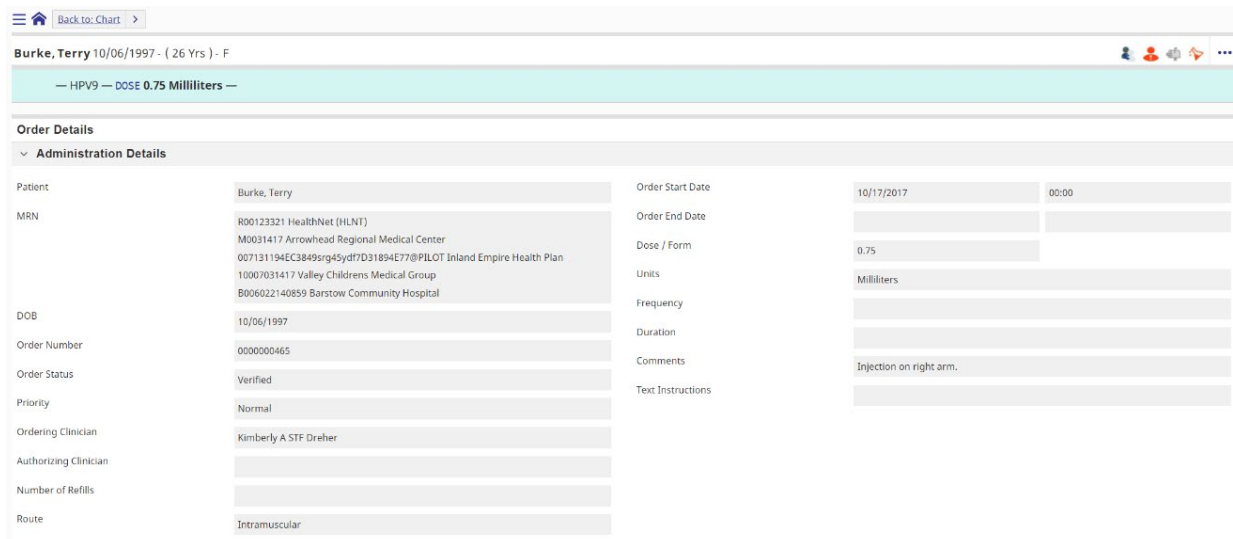


Figure 82: Vaccinations Search Box

To see details for a specific vaccination, click the **Details** icon . The vaccination details include:

- **Patient:** Name of patient
- **MRN:** The MRNs associated with the patient
- **DOB:** The patient's date of birth
- **Order Number:** The order number of the vaccination
- **Order Status:** The status of the order (e.g., verified)
- **Priority:** The priority of the vaccination (e.g., low, normal, high)
- **Ordering Clinician:** The clinician who ordered the vaccination
- **Authorizing Clinician:** The clinician that authorized the vaccination
- **Number of Refills:** The number of refills for the vaccination

- **Route:** The route of the vaccination (e.g., intramuscular)
- **Order Start Date and Time:** The order start date and time of the vaccination
- **Order End Date and Time:** The order stop date and time of the vaccination
- **Dose / Form:** The dose form
- **Units:** The units of the vaccination
- **Frequency:** The frequency of the vaccination
- **Duration:** The duration of the vaccination
- **Comments:** Comments about the vaccination
- **Text Instructions:** Text instruction about the vaccination



Back to Chart >

Burke, Terry 10/06/1997 - (26 Yrs) - F

— HPV9 — DOSE 0.75 Milliliters —

Order Details

Administration Details

Patient	Burke, Terry	Order Start Date	10/17/2017	00:00
MRN	R00123321 HealthNet (HLNT) M0031417 Arrowhead Regional Medical Center 007131194EC3849srg45ydf7D31894E77@PILOT Inland Empire Health Plan 10007031417 Valley Childrens Medical Group B006022140859 Barstow Community Hospital	Order End Date		
DOB	10/06/1997	Dose / Form	0.75	
Order Number	0000000465	Units	Milliliters	
Order Status	Verified	Frequency		
Priority	Normal	Duration		
Ordering Clinician	Kimberly A STF Dreher	Comments	Injection on right arm.	
Authorizing Clinician		Text Instructions		
Number of Refills				
Route	Intramuscular			

Figure 83: Vaccinations Details

k. Next of Kin

Patients can have family members listed as their contacts or **Next of Kin**. To see a list of a patient's contacts, click **Next of Kin**. Patient contact information includes relationship, contact type, first name, last name, address, city, state, zip code, country, and phone number.

Burke, Terry 10/06/1997 (26 Yrs) F More demographics

Chartbook << **Next of Kin**

Summary
Allergies
Insurance
Medications
Claims Data
Problems & Diagnoses
Encounters
Labs
Radiology
Procedures
Documents
Vaccinations
Next of Kin
Risk Scores

▼ Patient Contacts

Relationship	Contact Type	First Name	Last Name	Address	City	State	ZIP Code	Country	Phone Number
Mother	ER	MOM	TEST	5620 SANTA ROSA AVE	PETALUMA VALLEY	CA	98208		760-555-2965

Figure 84: Next of Kin

Within the Next of Kin tab you can sort data by a primary field. There currently is no default sort set in this tab. You can change the sort order by clicking on the **Sorted by** icon.

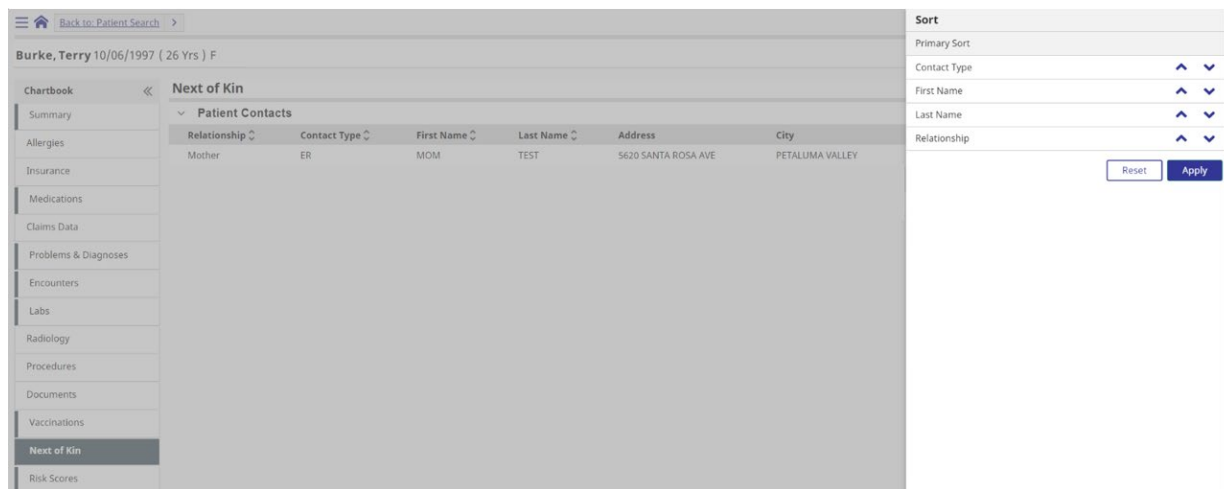
Next of Kin

▼ Patient Contacts

Relationship	Contact Type	First Name	Last Name	Address	City	State	ZIP Code	Country	Phone Number
Mother	ER	MOM	TEST	5620 SANTA ROSA AVE	PETALUMA VALLEY	CA	98208		760-555-2965

Figure 85: Next of Kin Sorted by Icon

Clicking on **Sorted by** icon allows you to sort by a primary field. To select a new sort order, choose from the list of available options displayed on the right side of the screen. Click on the ▲ icon to sort in ascending order (e.g., from a to z or earliest date to latest date) or click on the ▼ icon to sort in descending order (e.g., from z to a or latest date to earliest date) and click **Apply**. To reset the sort changes to the original sort, click on **Reset**.



Back to Patient Search >

Burke, Terry 10/06/1997 (26 Yrs) F

Chartbook <<

Next of Kin

Summary

Allergies

Insurance

Medications

Claims Data

Problems & Diagnoses

Encounters

Labs

Radiology

Procedures

Documents

Vaccinations

Next of Kin

Risk Scores

▼ Patient Contacts

Relationship	Contact Type	First Name	Last Name	Address	City
Mother	ER	MOM	TEST	5620 SANTA ROSA AVE	PETALUMA VALLEY

Sort

Primary Sort

Contact Type

First Name

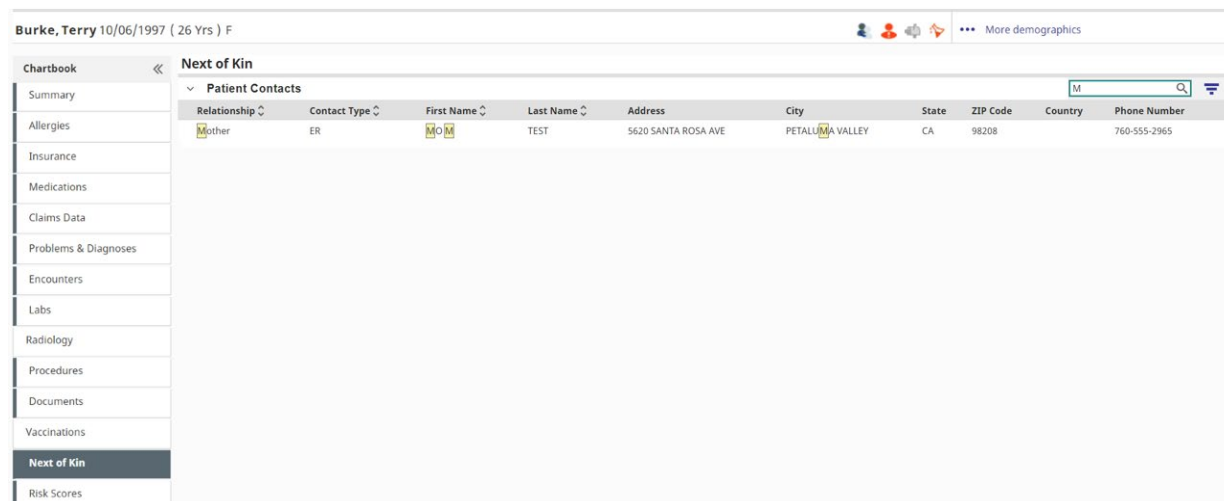
Last Name

Relationship

Reset Apply

Figure 86: Next of Kin Sort Options

You can search within the Next of Kin tab by entering at least one character in the search box and clicking enter. The system will search for all results within the tab. Search results will be highlighted in yellow.



Burke, Terry 10/06/1997 (26 Yrs) F

Chartbook <<

Next of Kin

Summary

Allergies

Insurance

Medications

Claims Data

Problems & Diagnoses

Encounters

Labs

Radiology

Procedures

Documents

Vaccinations

Next of Kin

Risk Scores

▼ Patient Contacts

Relationship	Contact Type	First Name	Last Name	Address	City	State	ZIP Code	Country	Phone Number
Mother	ER	MOM	TEST	5620 SANTA ROSA AVE	PETALUMA VALLEY	CA	98208		760-555-2965

M

Figure 87: Next of Kin Search Box

I. Risk Score

The Risk Score for patients who are Inland Empire Health Plan (IEHP) members will be displayed in this tab when available. IEHP Member Risk Scores include:

- **Risk Score:** The risk associated with the individual member compared to 1, where 1 is defined as an average risk based off a large external reference population.
- **Chronic Condition Count:** The number of chronic conditions identified for the member. A Chronic Condition is an alteration in the structure or function of the body that is likely to last longer than twelve months and is likely to have a negative impact on the health or functional status.
- **Probability of High Total Cost:** The likelihood that the member will have costs in the top 5% of the population in the following 12 months.
- **Probability of Persistent High User:** The probability that the member will be in the top 20% of users for two consecutive years.
- **CM Risk Stratification:** Risk Stratification of IEHP Membership based on Care Coordination, Diagnosis Based Markers, and Risk Modeling.

There are three different forms of risk score values for IEHP Risk Scores:

- **Risk Score** and **Chronic Condition Count** have a minimum value/start range of 0, and there are no maximum values/end ranges.
- The **Probability of High Total Cost** and the **Probability of Persistent High Users** will display numerical values between 0.00 to .99. If a patient has 0.95 displayed next to the probability of high total cost, that means the patient is 95% likely to be in the top 5 percent of the total high cost for IEHP in the next 12 months.
- **CM Risk Stratification** will display high, rising, medium, and low risk.

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BURKE, TERRY 10/06/1997 (26 Yrs) F More demographics

Chartbook	Risk Scores			
Summary	IEHP Member Risk Scores			
Allergies	Reporting Entity	Type of Risk Score	Risk Score	Last Updated
Insurance	Inland Empire Health Plan	Risk Score	18.71	9/4/2020
Medications	Inland Empire Health Plan	Chronic Condition Count	2	9/4/2020
Claims Data	Inland Empire Health Plan	Probability Of High Total Cost	0.95	9/4/2020
Problems & Diagnoses	Inland Empire Health Plan	Probability of Persistent High User	0.95	9/4/2020
Encounters	Inland Empire Health Plan	CMRiskStratification	High Risk ACG	9/4/2020
Labs				
Radiology				
Procedures				
Documents				
Vaccinations				
Next of Kin				
Risk Scores				

Figure 88: Risk Scores

Should you have additional questions about MX Access, please contact your Customer Success Account Manager or customersuccess@manifestmedex.org.