



Manifest MedEx Individual Access User Guide

At Manifest MedEx, we make it easy for patients to have *electronic access* to their health records to support their health and wellbeing. Having real-time access to health records enables patients to better coordinate care with their providers and health plans in a timely manner.

Manifest MedEx partners with [Selfii](#), a first-in-class, secure patient identity verification and electronic records access service, to provide a simple and secure way for you to download a copy of the health data we have received on you from providers, hospitals, health plans, and other health care organizations that share information for permitted purposes under HIPAA, as required by state or federal law, and as authorized. Selfii uses CLEAR® I.D. to verify your identity and provide you with access to your health records.

Using the QR code below, any adult patient with a valid government issued I.D. can use a mobile device with camera access to quickly create an account, have their identity verified, and then obtain a copy of their health information from Manifest MedEx, all for free. Minors and patients without a valid I.D. must contact their providers directly to obtain their records. Selfii uses CLEAR to verify your identity and ensure the person requesting access to health information is who they say they are. Be sure to read the [Selfii](#) and [CLEAR](#) privacy policies before you use this service.

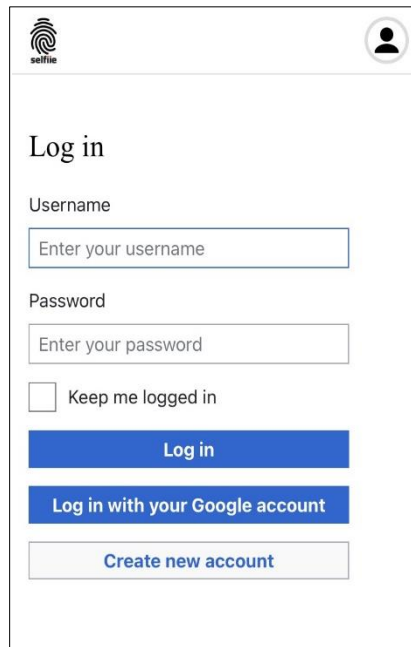
You may also get some data from other locations in the country where you have previously had treatment if those facilities have partnered with Selfii or other nationwide data networks.

How to Access Your Records via Manifest MedEx:

1. Simply scan the QR code to navigate to Selfii.com.

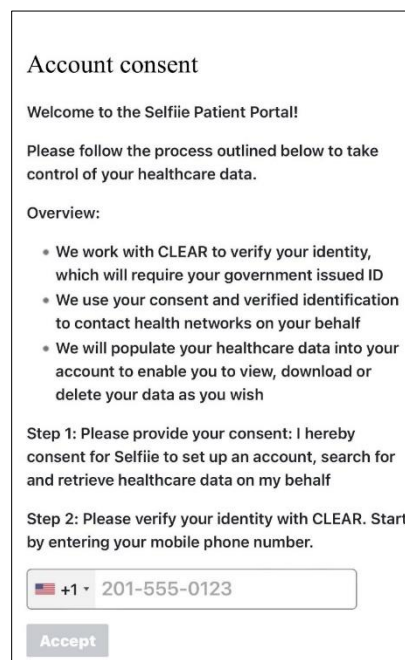


2. Once the Selfii login screen appears, click “create a new account” and select a username and password. After an account is created, you will be asked to login with the common authenticator, Google.



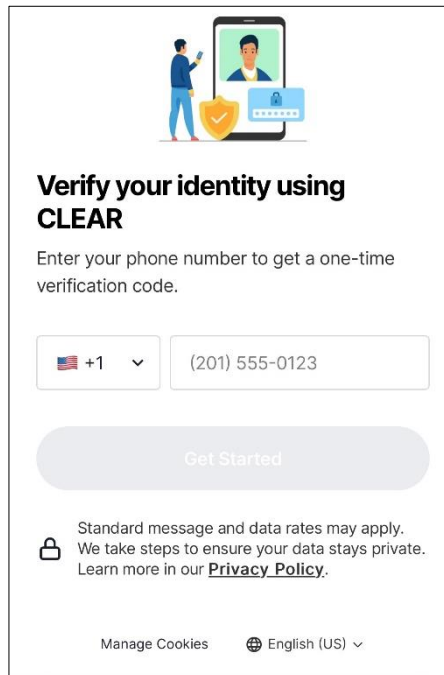
The Selfii login screen features a header with the Selfii logo (a fingerprint icon) on the left and a user profile icon on the right. The main heading is "Log in". Below this are two input fields: "Username" with the placeholder text "Enter your username" and "Password" with the placeholder text "Enter your password". A checkbox labeled "Keep me logged in" is positioned below the password field. At the bottom, there are three buttons: a blue "Log in" button, a blue "Log in with your Google account" button, and a light gray "Create new account" button.

3. After login/account creation, you will be asked to provide consent for Selfii to search for data on your behalf.



The "Account consent" screen has a title "Account consent" and a welcome message: "Welcome to the Selfii Patient Portal!". It instructs the user to "Please follow the process outlined below to take control of your healthcare data." An "Overview:" section lists three bullet points: "We work with CLEAR to verify your identity, which will require your government issued ID", "We use your consent and verified identification to contact health networks on your behalf", and "We will populate your healthcare data into your account to enable you to view, download or delete your data as you wish". Below this, "Step 1: Please provide your consent: I hereby consent for Selfii to set up an account, search for and retrieve healthcare data on my behalf" is followed by "Step 2: Please verify your identity with CLEAR. Start by entering your mobile phone number." At the bottom, there is a phone number input field with a dropdown menu showing "+1" and the number "201-555-0123". An "Accept" button is located at the very bottom.

- Next, use CLEAR to verify your identity for faster password reset/account creation.



Verify your identity using CLEAR

Enter your phone number to get a one-time verification code.

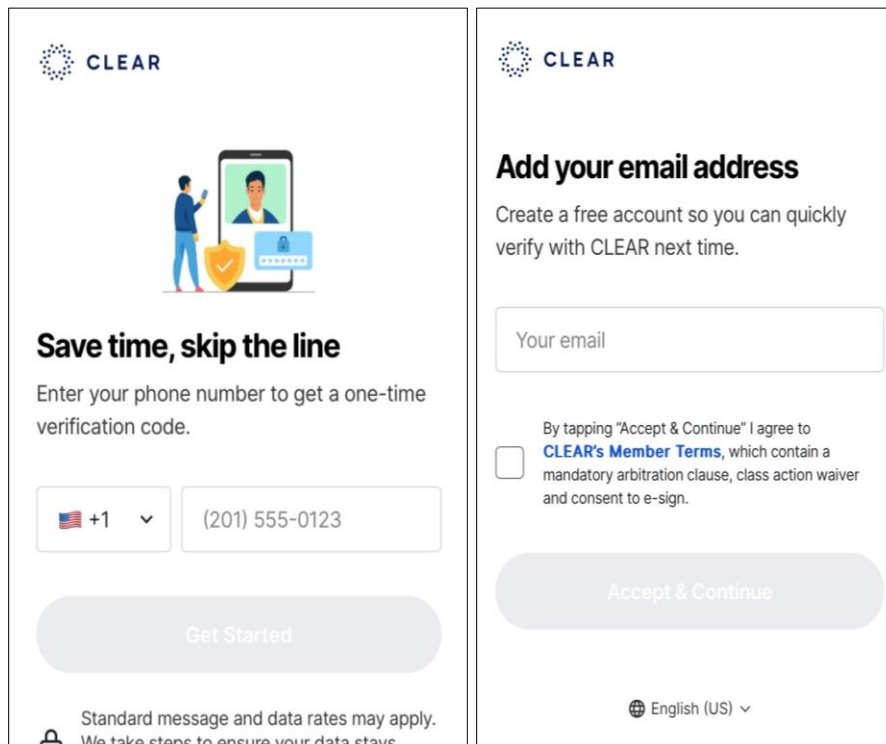
+1 (201) 555-0123

Get Started

Standard message and data rates may apply. We take steps to ensure your data stays private. Learn more in our [Privacy Policy](#).

Manage Cookies English (US)

- CLEAR will request basic information, like mobile number and email address.



Save time, skip the line

Enter your phone number to get a one-time verification code.

+1 (201) 555-0123

Get Started

Standard message and data rates may apply. We take steps to ensure your data stays private.

Add your email address

Create a free account so you can quickly verify with CLEAR next time.


Your email


☐ By tapping "Accept & Continue" I agree to CLEAR's [Member Terms](#), which contain a mandatory arbitration clause, class action waiver and consent to e-sign.

Accept & Continue

English (US)


6. After collecting this information, you will be asked to take a selfie.






Take a selfie

This selfie will be used to confirm you are you.

 Remove any glasses and hats


By tapping the 'Continue' button and providing CLEAR with your biometric information, you consent and provide a written release to CLEAR's collection, disclosure, use and storage of your biometric information and identifiers to verify your identity and provide you services, as explained in [CLEAR's Member Terms](#).


7. Then you will be asked to scan your government issued I.D.




Choose an ID to scan

We'll use the info on your ID and match its photo to your selfie to verify your identity.

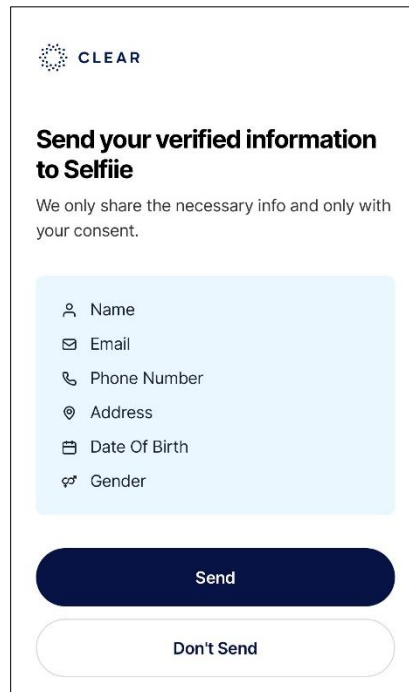
 **Government ID Card***
US, Canada, and Mexico >


 **Passport Booklet**
Most countries accepted >

* Government-issued ID cards include: Driver's License, State or Municipal IDs, Green Cards, Work Permits, Visas, and Passport ID cards.

 English (US) ▾







8. After your identity has been verified via CLEAR, click send to consent to share I.D. information with Selfii. This is the data that will be used to search for your health records, including from Manifest MedEx.



 **CLEAR**

Send your verified information to Selfii

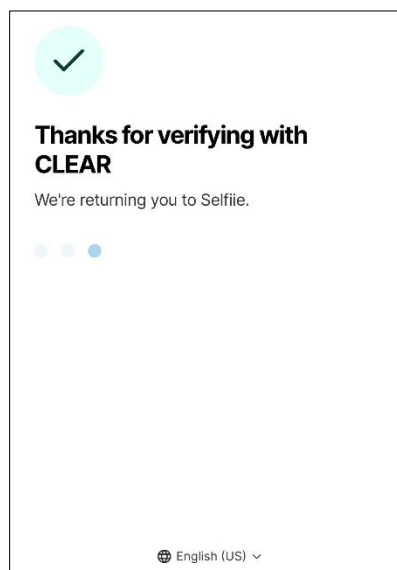
We only share the necessary info and only with your consent.


-  Name
-  Email
-  Phone Number
-  Address
-  Date Of Birth
-  Gender

Send

Don't Send


9. Next you will be automatically redirected to Selfii.com.






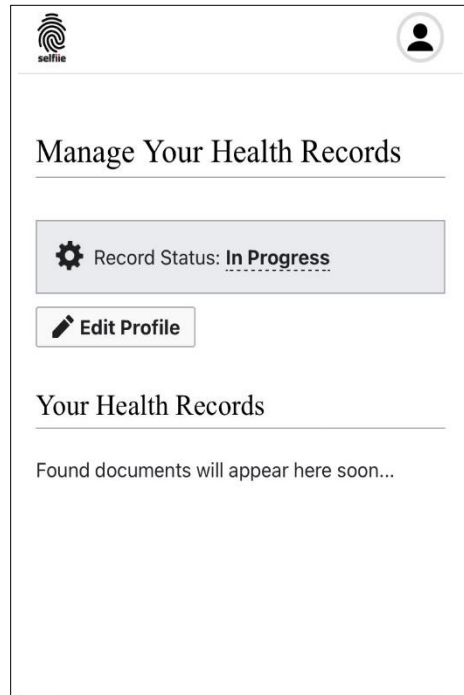
Thanks for verifying with CLEAR

We're returning you to Selfii.

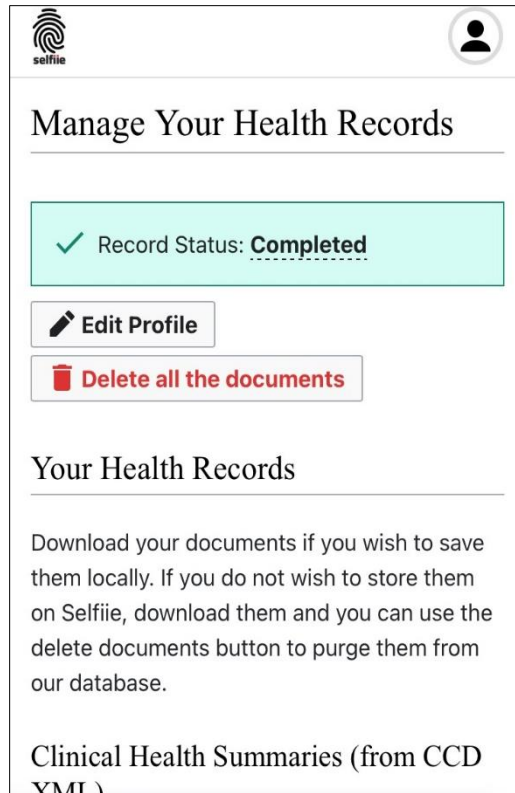


 English (US) ▾

10. The service will search for your records, displaying that the search is **“in progress.”**
This process may take several minutes.



11. If records are found, they will be available as both human (PDF) and machine-readable versions ([XML](#)). Health data from Manifest MedEx will have “MX” in the file name.



selfie

Manage Your Health Records

✓ Record Status: **Completed**

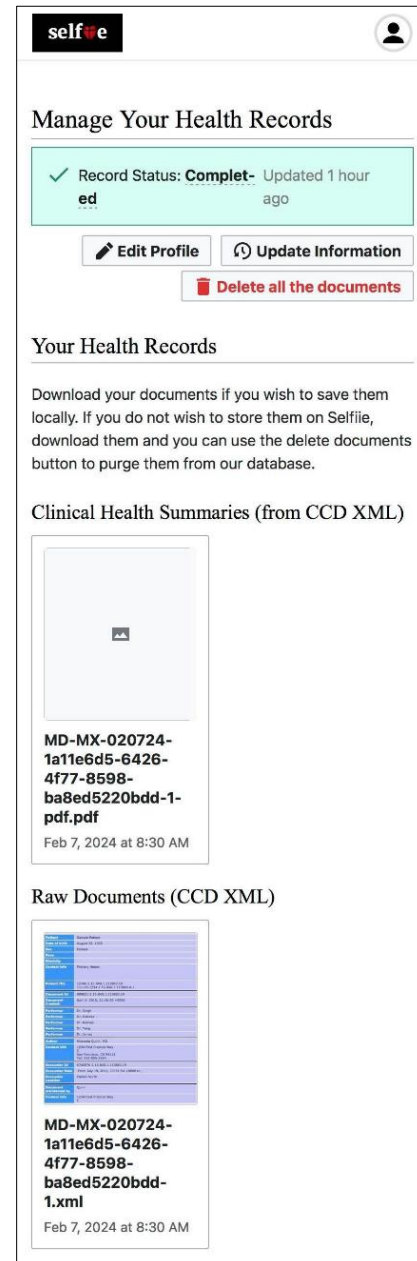
Edit Profile

Delete all the documents

Your Health Records

Download your documents if you wish to save them locally. If you do not wish to store them on Selfie, download them and you can use the delete documents button to purge them from our database.

Clinical Health Summaries (from CCD XML)



selfie

Manage Your Health Records

✓ Record Status: **Completed** Updated 1 hour ago


Edit Profile Update Information

Delete all the documents

Your Health Records

Download your documents if you wish to save them locally. If you do not wish to store them on Selfie, download them and you can use the delete documents button to purge them from our database.


Clinical Health Summaries (from CCD XML)



MD-MX-020724-1a11e6d5-6426-4f77-8598-ba8ed5220bdd-1-pdf.pdf

Feb 7, 2024 at 8:30 AM

Raw Documents (CCD XML)



MD-MX-020724-1a11e6d5-6426-4f77-8598-ba8ed5220bdd-1.xml

Feb 7, 2024 at 8:30 AM

Questions? Check out Manifest MedEx's [Individual Access Frequently Asked Questions \(FAQs\)](#), or for any issues related to Selfie like logging in or I.D. verifications, please contact support@selfie.com. General questions related to Manifest MedEx should be directed to support@manifestmedex.org.