



Manifest
MEDEX



California Clinical
Partners
ACO

ACO Reduces Potential Readmissions by 20 Percent and Improves Patient Outcomes with Manifest MedEx

Background

Advanced Management USA, LLC manages a network of five large ACOs across the country, including California Clinical Partners ACO (CCPACO), an Advanced Track ACO formed in 2019, that spans from Kern County to San Diego County in California. Approximately 18,000 lives are assigned to the ACO, and their providers serve 36,000 Medicare patients each year.

Advanced Management wanted to improve CCPACO's patient outcomes and provide better value by reducing readmissions and improving care coordination. The organization identified a 30 percent greater risk of readmissions when Medicare Transitional Care Management (TCM) services are not completed. Because effective TCM services depend on real time notification of a patient discharge, Advanced Management looked for ways to notify CCPACO providers of admissions of their attributed patients so that the appropriate interventions and TCM services could be coordinated.

Solution

Advanced Management/CCPACO joined the Manifest MedEx (MX) network in 2019 for its admission, discharge, and transfer (ADT) service, MX Notify. They selected MX given its breadth of health data exchange with the providers and hospitals in CCPACO's regional markets.

Advanced Management uses MX Notify to alert CCPACO providers and staff when their patients are admitted, discharged, or transferred. Providers are now able to intervene as needed and coordinate TCMs and post-discharge planning in real time. As a result, Advanced Management saw a reduction in CCPACO readmissions by 20 percent when a TCM was completed. Even when a TCM is not completed, providers are informed of a patient's admission or discharge, enabling them to coordinate patient care.

Today, approximately 75 percent of CCPACO's practices receive ADT notifications from MX Notify. With MX Notify, Advanced Management/CCPACO was able to achieve shared savings of approximately \$5M in Performance Year One and \$15M in Performance Year Two. They are now in Performance Year Three and are exploring ways to use the MX Analyze tool to gain insights into their patient population and identify trends related to the risk of readmissions to better tailor their services for high-risk patients.

"It's been very powerful for our providers to get these MX Notify alerts. These have been instrumental in reducing potential readmissions and providing better care for their patients."

- Thomas Leach, Director for Data & Technology, Advanced Management



For more information on how ACO providers can use MX tools to improve patient care and reduce readmissions, please visit us at www.manifestmedex.org or contact us at info@manifestmedex.org.